

Dates	Department	Rating	Response
09/03/2026	Nurse Clinic	Very Good	Short wait time
17/03/2026	HCA	Very Good	In and out in five minutes
11/03/2026	NURSE CLINIC	Very Good	Because I was treat with the best and most caring staff
23/03/2026	Phlebotomist	Very Good	Staff very helpful and pleasant.
05/03/2026	Nurse Practitioner	Very Good	Nurse is helping to get me on the correct hrt medication. Understands and very supportive
31/03/2026	NURSE CLINIC	Very Good	Very efficient
19/03/2026	NURSE CLINIC	Very Good	Very empathetic and considerate
11/03/2026	HCA	Very Good	I was treated well The Staff were Friendly & helpful & I was seen within the quickest time possible
31/03/2026	GP	Very Good	
10/03/2026	HCA	Very Good	Everything was spot on.
05/03/2026	HCA	Very Good	Appointment on time very efficient nurse in and out well under 10min
12/03/2026	PRACTICE NURSE	Very Good	Everything was explained properly the service was very good thanks.
19/03/2026	Session	Very Good	The in doctors pharmacy, was very nice and pleasant
04/03/2026	NURSE CLINIC	Very Good	Swift friendly caring and professional
16/03/2026	HCA	Very Good	
12/03/2026	GP	Very Good	WHEN EVER I AM AT NORTH HOUSE SURGERY EVERYONE IS KIND, HELPFUL AND POLITE ,I FEEL VERY LUCKY 2 HAVE THEMDR was VERY KIND, CARING n UNDERSTANDING,,I WILL DEFINITELY SEE HIM AGAIN. .. IF HE WILL HAVE ME
23/03/2026	HCA	Very Good	Excellent service from reception to Doctor
25/03/2026	HCA	Very Good	Procedure was carried out at the appointed time in a very friendly manner. The whole experience was excellent.
25/03/2026	NURSE CLINIC	Very Good	Staff always very pleasant and helpfull. I didnt wait very long to go into appointment.
03/03/2026	GP	Very Good	Very good
10/03/2026	GP	Very Good	Excellent service
20/03/2026	NURSE CLINIC	Very Good	My nurse would listen it what I said and I was given a chance to ask questions .She was very helpful and a very pleasant person very professional Thank you
18/03/2026	NURSE CLINIC	Very Good	Was seen by a very pleasant nurse!
20/03/2026	NURSE CLINIC	Very Good	I was ten minutes early but was seen straight away. My care was exception I was treat with dignity and was explained everything clearly. Such a helpful and caring experience.
25/03/2026	Phlebotomist	Very Good	Always pleasant and efficient
25/03/2026	NURSE CLINIC	Very Good	Both past appointments this week and last week. Talked through what is happening during the minor surgery and the stitches removal. All staff very professional and put me at ease.
25/03/2026	Phlebotomist	Very Good	DID HAVE TO WAIT TO LONG
19/03/2026	Phlebotomist	Very Good	
17/03/2026	Attached Staff	Very Good	On time. Thorough/Professional examination. Clear action for follow up.
27/03/2026	Phlebotomist	Very Good	Appointment was on time , bloods taken efficiently and friendly staff.
03/03/2026	Nurse Practitioner	Very Good	Appointment on time. Dr N is an excellent GP, so thorough and cares for his patients.
12/03/2026	NURSE CLINIC	Very Good	Appointment on time the nurse excellent with her knowledge advice and clinical skills
04/03/2026	NURSE CLINIC	Very Good	Very friendly helpful
18/03/2026	HCA	Very Good	Was seen promptly. Nurse was pleasant
25/03/2026	Phlebotomist	Very Good	Very professional meeting and advice
18/03/2026	NURSE CLINIC	Very Good	
19/03/2026	PRACTICE NURSE	Very Good	Person I saw was lovely. Listened to me and provided a care plan.
26/03/2026	NURSE CLINIC	Very Good	Easy self check-in, appointment was on time. Nurse was really nice, very friendly and had a lovely manner. She gave me a couple of injections and explained what to expect etc, so all went fine and as expected.
13/03/2026	NURSE CLINIC	Very Good	Very friendly and helpful

30/03/2026	PRACTICE NURSE	Very Good	Very helpful and gave me my new inhaler
11/03/2026	Phlebotomist	Good	Auto arrival system failed to acknowledge me, but reception checked me in.
02/03/2026	Midwife	Very Good	Appointment eas on time and all went well
23/03/2026	GP	Very Good	Doctor was superb as usual. Meticulous in diagnosis and my treatment. Not rushed
05/03/2026	NURSE CLINIC	Very Good	explained everything to me
30/03/2026	Phlebotomist	Very Good	Booked in, sat down and was called in, can?t get better than that
11/03/2026	NURSE CLINIC	Very Good	Very pleasant staff, no waiting time, everything good.
25/03/2026	NURSE CLINIC	Very Good	Very helpful and polite.
27/03/2026	NURSE CLINIC	Very Good	The Nurse was very pleasant, professional -She answered My questions-
30/03/2026	NURSE CLINIC	Very Good	Very quick and very professional
06/03/2026	Phlebotomist	Very Good	The girl on phone was profesanl n polite
03/03/2026	NURSE CLINIC	Good	Staff member was friendly and explained procedures, but didn't introduce herself (name and position) or address me by my name.
23/03/2026	Phlebotomist	Very Good	Health care assistant very pleasant and friendly (only criticism is my appointment 8 am and stood in long queue waiting for shutters to open then I was panicking incase in case I was late , appointments should be 8.05 am to allow time) thank you
18/03/2026	GP	Very Good	The doctor was friendly thorough and knowledgeable.
10/03/2026	HCA	Very Good	The person I saw was very nice and friendly
25/03/2026	NURSE CLINIC	Very Good	Was very happy with the care taken with me, everyone always happy to help.
25/03/2026	HCA	Very Good	on time Pleasant nurse
05/03/2026	PRACTICE NURSE	Very Good	Quick appointment and happy with doctor
09/03/2026	Phlebotomist	Very Good	Always very friendly and efficient staff
25/03/2026	HCA	Very Good	On time and efficient
06/03/2026	HCA	Very Good	
25/03/2026	Nurse Clinic	Very Good	Lovely happy nurse, and knowledgeable
17/03/2026	HCA	Very Good	Very helpful & sociable staff member. Explained what she was doing
16/03/2026	PRACTICE NURSE	Very Good	
16/03/2026	GP	Very Good	Very fast response and pray arranged
17/03/2026	HCA	Very Good	Very helpful and friendly
19/03/2026	Phlebotomist	Very Good	I was seen quickly, had my boods taken and everything was great.
11/03/2026	Phlebotomist	Very Good	
27/03/2026	NURSE CLINIC	Very Good	Everything went smoothly, and everyone was very polite
25/03/2026	NURSE CLINIC	Very Good	Very fast response
03/03/2026	Session	Very Good	Having just moved to Witton le Wear, registration and issue of new prescription were dealt with speedily and proactively with prompt calls from a helpful person.
24/03/2026	Session	Very Good	Very good service. Well explained about medication. Very good
11/03/2026	NURSE CLINIC	Very Good	Everything was fine
05/03/2026	Phlebotomist	Very Good	Clinician extremely polite and courteous with empathy and patience overall an excellent experience if service for Blood Tests
27/03/2026	Phlebotomist	Very Good	Friendly and helpful staff
09/03/2026	Nurse Clinic	Very Good	Nurse and Dr were both very helpful and reassuring.
31/03/2026	HCA	Very Good	Quick and easy appointment staff friendly
26/03/2026	PRACTICE NURSE	Very Good	Very easy and straightforward with no issues
19/03/2026	NURSE CLINIC	Very Good	Excellent and professional service
16/03/2026	HCA	Very Good	Very pleasant lady.
03/03/2026	NURSE CLINIC	Very Good	On time and very efficient
18/03/2026	Phlebotomist	Very Good	Prompt friendly and very professional
19/03/2026	Baby Immunisation Clinic	Very Good	Friendly and welcoming nurse. Thank you
04/03/2026	Phlebotomist	Very Good	Straight in and out with no fuss
31/03/2026	HCA	Very Good	Got in early nurse was pleasant

10/03/2026	HCA	Very Good	The appointment went well and friendly staff
18/03/2026	Phlebotomist	Very Good	On time appointment, Bob is very good
27/03/2026	NURSE CLINIC	Very Good	Just to say all the time getting all care and attention from reception to medical staff Thank you
11/03/2026	Phlebotomist	Very Good	Seen on time and blood taken without any problem l.
09/03/2026	Phlebotomist	Very Good	Very friendly Very efficient On time
25/03/2026	HCA	Very Good	The lady in question was excellent. Put me at ease immediately. Conducted the procedure without any problem. She was the quickest I've every had & was out the door within 5 mins
10/03/2026	HCA	Very Good	Appointment was changed and no problem with the surgery
06/03/2026	Phlebotomist	Very Good	Appointment was on time Nurse was friendly
23/03/2026	HCA	Very Good	Friendly and didn't have to wait
02/03/2026	PRACTICE NURSE	Very Good	Great level of service, able to book an appointment, I was seen on time and dealt with professionally
03/03/2026	HCA	Very Good	The appointment was on time, treated respectfully and kindly and was given an appointment pretty quickly with not too long to wait
27/03/2026	HCA	Very Good	Seen promptly Very polite, friendly and did what was planned
18/03/2026	NURSE CLINIC	Very Good	Lovely attentive lady
05/03/2026	Phlebotomist	Very Good	Very pleasant and prompt appointment, whilst having blood taken by Phlebotomist.
27/03/2026	Phlebotomist	Very Good	Appointment was on time and nurse as normal was understanding for I am not a lover of needles
31/03/2026	GP	Very Good	
27/03/2026	Phlebotomist	Very Good	
12/03/2026	Phlebotomist	Very Good	Nurse was super efficient
17/03/2026	NURSE CLINIC	Very Good	Appointment on time. Nurse and Dr were very professional and kind. Thank you ?
02/03/2026	PRACTICE NURSE	Very Good	Got in stright away
16/03/2026	NURSE CLINIC	Very Good	Lovely Nurse, polite and very efficient as they all are. Didn't even feel the needle go in which for me with virtually non existent veins is amazing.
20/03/2026	HCA	Very Good	The Nurse was lovely and made me feel at ease
17/03/2026	HCA	Good	I was. Seen to. In reasonable time staff very friendly
25/03/2026	Phlebotomist	Very Good	I arrived 30 minutes early and was able to check in at reception easily. Receptionist was lovely. The phlebotomy was so welcoming and professional and even managed to see me straight away
02/03/2026	Phlebotomist	Very Good	Great nurse helpful and patient no problems thank you .
02/03/2026	HCA	Very Good	Staff very helpful and listened
20/03/2026	Phlebotomist	Very Good	The appointment ran on time. The nurse who did my health check was very welcoming and friendly. She explained the purpose of the check well and invited questions. I had a query not related to my appointment and she dealt with that too.
16/03/2026	HCA	Good	I still think the doctors should see everyone face to face every time and not have to do a diagnosis over the phone as people forget to say things or may not tell the doctor everything due to fear or not realising it's important
20/03/2026	Phlebotomist	Very Good	I was seen before time and Plebotamist was very welcoming making it an easy appointment.
02/03/2026	HCA	Very Good	Came in earlier and was seen straight away was in and out in no time
17/03/2026	NURSE CLINIC	Very Good	In and out before my appointment time
19/03/2026	Phlebotomist	Very Good	I was seen on time and I was given very good advice regarding my tablets. The gentleman was very k8nd and friendly
18/03/2026	Phlebotomist	Very Good	I was unusually Late for my appointment with the phlebotomist and so had to wait but happy to do so, Phlebotomist fitted me in with great politeness. He is a credit to the practice.

25/03/2026	Phlebotomist	Good	I was seen quite quickly which is good usually have to wait
09/03/2026	Phlebotomist	Very Good	On time appointment. Friendly efficient treatment
05/03/2026	HCA	Very Good	The nurse i saw today was very caring and empathetic very good costomer care thank you.
26/03/2026	NURSE CLINIC	Very Good	Staff were very good and attentive
27/03/2026	Baby Immunisation Clinic	Very Good	Nurse was very friendly and informative
04/03/2026	Phlebotomist	Very Good	the phlebotomist is very efficient and can get the blood from me which can often be a problem. Very professional and friendly.
04/03/2026	NURSE CLINIC	Very Good	The nurse I saw was really good and took her time with me witch really put me at ease thank you
11/03/2026	HCA	Very Good	It was quick consultation
18/03/2026	NURSE CLINIC	Very Good	
09/03/2026	GP	Very Good	Very thorough with check up
12/03/2026	Phlebotomist	Very Good	I was in for a blood test and my veins are notorious for moving, making retrieving blood difficult, but the young girl was very patient chirpy.
27/03/2026	HCA	Very Good	Polite knowledgeable professional
19/03/2026	NURSE CLINIC	Very Good	Staff friendly knowledge on subject answered all questions put to them
12/03/2026	PRACTICE NURSE	Good	
30/03/2026	NURSE CLINIC	Very Good	Excellent service
16/03/2026	NURSE CLINIC	Very Good	Quick and bloods skilfully taken
11/03/2026	Phlebotomist	Very Good	Nurse was friendly and professional.
18/03/2026	NURSE CLINIC	Very Good	Lovely, polite, efficient and did not cause any bruises taking blood, unlike many.
19/03/2026	NURSE CLINIC	Very Good	The nurse was very easy to talk to and helpful lovely girl
20/03/2026	HCA	Good	Positives : the nurse was friendly enough and efficient and the consult lasted only minutes. Negative: Very mechanical with no room for communication re test results as they were taken.
03/03/2026	NURSE CLINIC	Good	
30/03/2026	NURSE CLINIC	Good	I waited 18 minutes on the phone but I got an appointment later that afternoon which I am very grateful for. The receptionist listened to my needs and helped me in every way she could to help me. The GP spent time with me and so did the nurse.
02/03/2026	Midwife	Good	Nurse appointment good. Entry screen not working and had to go to busy reception desk which although on time, I was five minutes late booking in at desk.
05/03/2026	GP	Very Good	
26/03/2026	PRACTICE NURSE	Very Good	Excellent service
19/03/2026	Baby Immunisation Clinic	Good	
19/03/2026	NURSE CLINIC	Very Good	
09/03/2026	Phlebotomist	Very Good	The two nurses were really nice and thoughtful
05/03/2026	HCA	Very Good	Everything went fine on time very pleasant nurse ?
06/03/2026	PRACTICE NURSE	Good	I rang to made an appointment I was miss informed that the pharmacist could assess and prescribe antibiotics. When the pharmacist rang I was notified that this was incorrect and had to be referred back to Dr. I was then given an appointment
13/03/2026	HCA	Very Good	Appointment on time. HCA was lovely, friendly and chatty and put me at ease
24/03/2026	Session	Very Good	Polite and professional
03/03/2026	NURSE CLINIC	Very Good	The nurse was just lovely. So pleasant. Sorry I didn't catch her name.
17/03/2026	HCA	Very Good	Staff are always really friendly and professional.
11/03/2026	Phlebotomist	Very Good	Got straight in for my blood test , didn't feel it, the nurse was very pleasant , I was very happy with the service!
11/03/2026	NURSE CLINIC	Very Good	Appointment on time and lovely helpful staff
25/03/2026	NURSE CLINIC	Very Good	.
23/03/2026	Phlebotomist	Very Good	I was seen very quickly, And had the procedure carried out in a very pleasant and professional manner.
26/03/2026	NURSE CLINIC	Very Good	
10/03/2026	HCA	Very Good	Very good
27/03/2026	Phlebotomist	Very Good	
30/03/2026	Phlebotomist	Very Good	Never had a problem getting an appointment

20/03/2026	GP	Very Good	I felt listened to and understood, what more can you hope for.
13/03/2026	PRACTICE NURSE	Very Good	Appointment on time and the lady I saw was very nice, through and reassuring.
12/03/2026	Phlebotomist	Very Good	My appointment was on time and the young lady who dealt with me was very professional and answered my questions with clear explanations and care.
05/03/2026	NURSE CLINIC	Very Good	Girl who took blood listened to my advice where to withdraw blood as veins not usual place to the side of elbow area she was very polite & professional!
24/03/2026	HCA	Very Good	Nurse prompt and efficient for bloods. Receptionist took paperwork for doctor also booked shingles 2nd jabs and husbands annual MOT. No probs at all.
25/03/2026	NURSE CLINIC	Very Good	Appointment on time. Nurse sorted problem quickly and efficiently.
31/03/2026	HCA	Very Good	The Nurse I saw this morning was very helpful and understanding.
25/03/2026	Phlebotomist	Very Good	Prompt appointment, professional staff both on reception and phlebotomist. Gave information pertinent to investigation and timescale for results. Excellent team
26/03/2026	PRACTICE NURSE	Very Good	Lovely ANP put my mind at ease.
13/03/2026	PRACTICE NURSE	Very Good	Given appointment quickly with nurse practitioner who was very knowledgeable and thorough. Treatment explained and prescribed. Follow up appointment will be sent.
02/03/2026	Phlebotomist	Very Good	Nurse was very friendly and made me feel at ease.
24/03/2026	HCA	Good	Got a quick appointment with a nurse
31/03/2026	NURSE CLINIC	Very Good	
11/03/2026	NURSE CLINIC	Very Good	I was seen to in a matter of minutes. Polite and efficiently dealt with.
18/03/2026	Phlebotomist	Very Good	Blood test
11/03/2026	NURSE CLINIC	Very Good	I had an appointment for blood test, checked in using self check in and was easy to use. Nursing Associate done my blooded test and she made me feel at ease and was so very gentle and took my mind off the blood test overall good experience
19/03/2026	PRACTICE NURSE	Good	No appointments the first day I phoned and on phone for 30 minutes before my call was answered.
18/03/2026	HCA	Very Good	Appointment was on time and the nurse was lovely
13/03/2026	Phlebotomist	Very Good	
31/03/2026	GP	Very Good	
25/03/2026	GP	Very Good	Doctor was straightforward, clear and friendly. Thank you
09/03/2026	Phlebotomist	Very Good	
02/03/2026	Phlebotomist	Very Good	Highly efficient. Clear explananations to any questions. Put at ease.
18/03/2026	Phlebotomist	Very Good	Bob v competent
06/03/2026	Phlebotomist	Very Good	Very polite and friendly nurse
26/03/2026	Phlebotomist	Good	Appointment on time and nurse very good and helpful ?
19/03/2026	HCA	Very Good	Did,nt wait very long, service was very quick, and the nurse was lovely
05/03/2026	PRACTICE NURSE	Very Good	My appointment was carried out on time by a very competent person who carried out a thorough inspection and diagnosis of my condition
30/03/2026	NURSE CLINIC	Very Good	Saw me asap after surgery
03/03/2026	HCA	Very Good	HCA was very professional put us at our ease had a lovely friendly manner and did her job very well.We would be happy to see her again!!
13/03/2026	PRACTICE NURSE	Very Good	Appointment was on time and from going into the consultation. I was totally at ease and fully understood what was explained, the appointment was not rushed at all
10/03/2026	GP	Very Good	Dr was excellent
20/03/2026	PRACTICE NURSE	Very Good	oh she was lovely, must admit she was fantastic and so kind etc so thank you
02/03/2026	GP	Very Good	The appointment was kept on time and the GP was friendly and caring.
09/03/2026	HCA	Very Good	The appointment with the nurse was on time. She was very efficient, pleasant and let me ask questions.
25/03/2026	Phlebotomist	Very Good	Young lady who did my B12 , made my day with her cheerful , polite disposition. An asset to North House Surgery.
03/03/2026	HCA	Good	Lovely pleasant nurse very efficient and helpful
11/03/2026	HCA	Very Good	Lovely doctor, very friendly and thorough,

19/03/2026	Phlebotomist	Very Good	Appointment on time instead of waiting for ages
11/03/2026	GP	Very Good	Dr phoned on time, took time to listen to my explanation of the problem and explained the reason for the treatment he thought I should have
09/03/2026	Phlebotomist	Very Good	Efficient and friendly service
25/03/2026	Phlebotomist	Very Good	
02/03/2026	Midwife	Very Good	Dr sits and listens to every word you say he's far better one of the best doctors at the surgery
11/03/2026	Phlebotomist	Very Good	Punctual friendly staff
26/03/2026	Phlebotomist	Very Good	
26/03/2026	NURSE CLINIC	Very Good	Dr put me at ease and explained everything to me so that I completely understood exactly what my problem was.
02/03/2026	Phlebotomist	Very Good	Trust my drs more than anyone, always thorough with there consultation
25/03/2026	Phlebotomist	Very Good	All staff were very friendly and professional.
04/03/2026	Phlebotomist	Good	It was just a blood test, And straight forward
02/03/2026	Midwife	Very Good	Appt on time (actually before time) - straight forward and in and out
03/03/2026	HCA	Very Good	The lady i saw was lovely, the appointment was quick and easy and I had very little wait time.
10/03/2026	HCA	Very Good	Only waited a few mins for appointment and nurse was very patient with me on arrival very polite
30/03/2026	PRACTICE NURSE	Very Good	Friendly , caring and professional
03/03/2026	GP	Very Good	Doctor listened to me
19/03/2026	Phlebotomist	Very Good	Appointment was on time. The practice nurse was very helpful and efficient, so the appointment was very quick.
17/03/2026	HCA	Very Good	The nurse was very pleasant and helpful
30/03/2026	HCA	Very Good	Always very pleasant staff at North House Surgery. Quick and efficient.
30/03/2026	NURSE CLINIC	Very Good	My appointment was not to late .friendly person who took my blood .i didnt feel a thing and have no bruising at all .
04/03/2026	NURSE CLINIC	Very Good	Because it was good service
02/03/2026	NURSE CLINIC	Very Good	Nice and pleasant nurse
17/03/2026	NURSE CLINIC	Very Good	The nurses that have helped me through this trauma experience have been very helpful and supportive. Thank you
24/03/2026	HCA	Very Good	Excellent patient service friendly staff
25/03/2026	NURSE CLINIC	Very Good	On time .Nurse very pleasant and helpful.
13/03/2026	NURSE CLINIC	Very Good	
03/03/2026	HCA	Very Good	I only waited 5 minutes. The nurse was lovely very friendly and chatty and super efficient. I feel privileged to have access to health care for free
11/03/2026	Phlebotomist	Very Good	Very professional and really good at what he does
11/03/2026	NURSE CLINIC	Very Good	Nurse who called was very pleasant and put me at ease immediately.
13/03/2026	PRACTICE NURSE	Very Good	The person i saw was very helpful explaining to me what was happening next over all i was very happy thank you
03/03/2026	HCA	Very Good	Straightforward
03/03/2026	GP	Very Good	Professionally examined pleasant and courteous treatment
26/03/2026	PRACTICE NURSE	Very Good	Same day appointment April very helpful and informative
11/03/2026	Phlebotomist	Very Good	Prompt efficient service
26/03/2026	Phlebotomist	Very Good	Very nice gentleman who took my blood today.
11/03/2026	NURSE CLINIC	Very Good	I was early for my appointment yet I was called in straight away. The nurse was lovely and treated me with respect and kindness. She answered any questions I had and advised me. 5* service
12/03/2026	Phlebotomist	Very Good	The nurse was chatting to me and I felt at ease
10/03/2026	Session	Very Good	Pharmacist who contacted me gave clear information regarding concerns about my blood pressure and the necessity to increase one of my medications. We discussed possible side effects and she gave me space to ask questions.
18/03/2026	NURSE CLINIC	Very Good	Because I was treated with respect the nurse was very nice and very concerned with my mobility and went beyond to make me comfortable Thank you
12/03/2026	Phlebotomist	Very Good	HCA was pleasant and professional

31/03/2026	GP	Very Good	Dr was very kind and understanding. As my issues are mostly mental health related this matters a lot.
13/03/2026	HCA	Very Good	
27/03/2026	Phlebotomist	Very Good	The nurse I saw was lovely caring & patient thank you
30/03/2026	NURSE CLINIC	Very Good	On time nurse very. Friendly
11/03/2026	Phlebotomist	Very Good	Prompt appt. Friendly. I have always had good experiences st this practice and think very highly of it's staff and doctors. Thank you.
06/03/2026	NURSE CLINIC	Very Good	on time and pleasant nurse
19/03/2026	Phlebotomist	Very Good	Appointment on time and nurse was very pleasant and efficient
04/03/2026	NURSE CLINIC	Very Good	
05/03/2026	NURSE CLINIC	Very Good	The nurse was really lovely and caring
18/03/2026	HCA	Very Good	
16/03/2026	HCA	Very Good	Appointment took place very promptly which is helpful to me as I work full time. The Nurse was professional, helpful and pleasant.
11/03/2026	NURSE CLINIC	Very Good	On time for appointment excellent advice from a very good nurse who took difficult stitches out of my face with ease thank you
03/03/2026	Nurse Practitioner	Very Good	She put my mind at rest about a problem I had thank you
03/03/2026	HCA	Very Good	Not long to wait to be seen.
05/03/2026	Phlebotomist	Very Good	Very polite
18/03/2026	Phlebotomist	Very Good	The Phlebotomist was very professional and friendly
26/03/2026	Phlebotomist	Very Good	Seen promptly, pleasant manners and efficient.
13/03/2026	NURSE CLINIC	Very Good	Every time that I come to the surgery, which has been quite regularly as of late, the staff and service have been great.
02/03/2026	Phlebotomist	Very Good	Really friendly and great people
19/03/2026	Phlebotomist	Very Good	Helpful friendly useful service
05/03/2026	NURSE CLINIC	Very Good	Everyone is always super helpful and kind, thank you!
25/03/2026	Nurse Clinic	Very Good	Nurse was lovely, easy to talk to whilst taking my bloods
19/03/2026	PRACTICE NURSE	Very Good	
27/03/2026	Phlebotomist	Good	The auto log in was out of service, otherwise appointment was very efficient and on time.
27/03/2026	HCA	Very Good	Nurse was very polite and courteous. Receptionist also very helpful
18/03/2026	NURSE CLINIC	Good	Because that's what I thought it was worth.
02/03/2026	HCA	Very Good	Appointment was on time no waiting. Nurse was polite and patient with me.
11/03/2026	NURSE CLINIC	Very Good	Nurse was lovely .I chat & chat when I'm not sure what is going to happen through nerves .Was in a bit of pain when she took my circulation from the my thighs .She was spot on put you at ease a lovely nurse what chats with you & puts you at ease WOW
26/03/2026	Phlebotomist	Very Good	
02/03/2026	HCA	Very Good	Very professional and on time !
02/03/2026	NURSE CLINIC	Very Good	Appointment was on time!
26/03/2026	Phlebotomist	Good	Clear , concise , friendly and informative.
23/03/2026	PRACTICE NURSE	Very Good	The doctor/nurse who I saw was excellent
09/03/2026	NURSE CLINIC	Very Good	Friendly staff ,great help and very positive
16/03/2026	NURSE CLINIC	Very Good	Only waited 2 minutes for appointment nurse was extremely helpful and polite Blood test was carried out quickly and pain free
06/03/2026	Phlebotomist	Very Good	Nice nurse, patient,friendly.
02/03/2026	HCA	Very Good	
26/03/2026	Phlebotomist	Very Good	The nurse was really welcoming and friendly,
27/03/2026	HCA	Very Good	Seen promptly. Efficient and friendly nurse.
04/03/2026	Phlebotomist	Good	Staff always helpful
12/03/2026	GP	Very Good	Very thorough consultation, didn't feel rushed and reviewed all my health concerns. Prompt appointment for tests and appointment made for results.
26/03/2026	Phlebotomist	Very Good	The person i saw was very good.
24/03/2026	GP	Very Good	Dr advised me to take more medication, re arranged my prescription and booked a follow up appointment for two weeks time. Everything was sorted within 10 minutes.
05/03/2026	HCA	Very Good	The appointment was punctual and the nurse was pleasant, efficient and made me feel at ease.

02/03/2026	NURSE CLINIC	Very Good	I was seen on time and the nurse was very good
17/03/2026	HCA	Very Good	Receptionist helpful. Seen on time. Nurse competent and involved me in planning the next step.
31/03/2026	NURSE CLINIC	Good	Friendly and efficient
26/03/2026	NURSE CLINIC	Very Good	The nurse who attended to me was very efficient and nice at her job
04/03/2026	Phlebotomist	Very Good	My appointment was on time and the clinician was very friendly and professional, she talked me through everything that she was doing and was very informative
25/03/2026	Nurse Practitioner	Very Good	Nurse Practitioner is excellent, professional and expert resource.
05/03/2026	Phlebotomist	Very Good	
05/03/2026	HCA	Very Good	Very nice understanding nurse
16/03/2026	HCA	Very Good	Friendly and efficient
23/03/2026	Phlebotomist	Very Good	Prompt efficient service from HCA.
05/03/2026	PRACTICE NURSE	Very Good	Nurse was lovely, got the help i needed
06/03/2026	NURSE CLINIC	Very Good	Very professional
26/03/2026	NURSE CLINIC	Very Good	Nurse was excellent
23/03/2026	Session	Very Good	Everything was explained clearly
02/03/2026	HCA	Very Good	At went so well.
16/03/2026	NURSE CLINIC	Very Good	
05/03/2026	Phlebotomist	Very Good	Really friendly staff
26/03/2026	Phlebotomist	Very Good	Did what I needed to help me.
25/03/2026	GP	Very Good	I had a phone call with the doctor who then got me in the same day as he wanted to see me. He was very professional and made me feel at ease about an issue I wasn't comfortable talking about
04/03/2026	NURSE CLINIC	Very Good	Very friendly professional service, thank you.
03/03/2026	NURSE CLINIC	Very Good	Very pleasant nurse,put me at ease.
05/03/2026	Phlebotomist	Good	Very friendly and less painful than it might have been.
24/03/2026	NURSE CLINIC	Very Good	Very prompt and knowledgeable
26/03/2026	NURSE CLINIC	Good	
26/03/2026	Phlebotomist	Good	Friendly, felt at ease giving blood sample
04/03/2026	HCA	Very Good	Nurse was friendly, professional and I was dealt with in a timely manner. Thank you.
24/03/2026	Nurse Practitioner	Very Good	The doctor i saw in room 1 was a lovely lady
11/03/2026	Phlebotomist	Very Good	Because it was
03/03/2026	HCA	Good	Had to wait an additional 15mins prior to being seen.
13/03/2026	PRACTICE NURSE	Very Good	The Dr. Was fully engaged and did not rush, I felt she listened and employed effective questions
06/03/2026	GP	Very Good	
11/03/2026	HCA	Very Good	In and out before appointment started patient before never turned up
06/03/2026	NURSE CLINIC	Very Good	
05/03/2026	Phlebotomist	Very Good	Phlebotomist is really great at his job and friendly.
25/03/2026	Phlebotomist	Very Good	Proffesional, helpful and friendly .
04/03/2026	NURSE CLINIC	Very Good	In and out quickly, bloods taken with virtually no sensation from the vein at my wrist.
02/03/2026	Phlebotomist	Very Good	Very efficient and reassuring.
05/03/2026	HCA	Very Good	The nurse was polite and friendly and got on with the tasks she had to complete
13/03/2026	NURSE CLINIC	Very Good	I received a phone call very quickly from the doctor and then had an appointment arranged for the same day. I received a very thorough examination and other tests arranged during the appointment.
23/03/2026	NURSE CLINIC	Good	
02/03/2026	GP	Very Good	Very thorough examination and referred to a specialist. Doctor was understanding and made me feel very much at ease. Appreciate her time very much.
20/03/2026	HCA	Very Good	

19/03/2026	NURSE CLINIC	Very Good	Surgery is always friendly and clean welcoming environment - nurse I seen was friendly, approachable and conducted herself very well.
19/03/2026	Phlebotomist	Very Good	Appt was on time and the service was very efficient
17/03/2026	HCA	Good	Nurse efficient and on time
05/03/2026	Phlebotomist	Very Good	He was very friendly and very good at his job. I felt completely relaxed and not worried. Also loved the sticker.
06/03/2026	HCA	Good	