

Dates	Department	Rating	Response
23/04/2026	GP	Very Good	The nurse was brilliant
14/04/2026	Nurse Clinic	Very Good	Staff were excellent as always
07/04/2026	HCA	Very Good	Physio is great!!
02/04/2026	PRACTICE NURSE	Very Good	
07/04/2026	HCA	Good	Nurse asked if my son was able to answer for himself and asked him the questions instead of me.
17/04/2026	NURSE CLINIC	Very Good	Went for Covid in straight away brilliant
01/05/2026	Phlebotomist	Very Good	Had no problems getting appointment that worked for me and the appointment went as planed
27/04/2026	NURSE CLINIC	Very Good	
29/04/2026	Nurse Clinic	Very Good	Be cause the nurse that gave the injection was very nice i didnt feel a thing
15/04/2026	NURSE CLINIC	Very Good	
01/05/2026	Phlebotomist	Very Good	
29/04/2026	Phlebotomist	Very Good	
21/04/2026	NURSE CLINIC	Very Good	Seen on time nurse very goodv
10/04/2026	HCA	Very Good	Very helpful and friendly
14/04/2026	NURSE CLINIC	Very Good	excellent service and lovely staff
24/04/2026	HCA	Very Good	Appointment was on time nurses very good and caring
01/05/2026	Phlebotomist	Very Good	Quick and easy
23/04/2026	Phlebotomist	Very Good	Efficient and helpful.
10/04/2026	Phlebotomist	Very Good	Never felt anything whilst getting my blood taken today. Bob is great as sometimes it?s a bad experience
30/04/2026	Phlebotomist	Very Good	Got in on time and the nurse was very pleasant
09/04/2026	Phlebotomist	Very Good	Very good service
15/04/2026	Nurse Practitioner	Very Good	I was seen promptly by a knowledgable and personable health care professional.
02/04/2026	Phlebotomist	Very Good	Polite friendly service. Efficient but felt like
14/04/2026	NURSE CLINIC	Very Good	Nurse was excellent, spoke to doctor about my ECG results immediately as she knew I had anxiety over the result
15/04/2026	NURSE CLINIC	Very Good	Getting appointments and speaking with Dr wood is excellent service and everyone is very friendly.
15/04/2026	Phlebotomist	Very Good	Excellent service
01/04/2026	NURSE CLINIC	Very Good	
08/04/2026	NURSE CLINIC	Very Good	Appointment on time nurse very pleasant and bloods taken very professional
30/04/2026	GP	Very Good	Dr was marvellous. He arranged an X-ray promptly and informed me of the process thereafter
24/04/2026	PRACTICE NURSE	Very Good	It was changed to a phone call appointment. I was listened to and was asked to send a photo to be reviewed so I didn't have to attend the surgery. This was quickly reviewed and a prescription was sent rather quickly to the pharmacy
10/04/2026	Phlebotomist	Very Good	
30/04/2026	Phlebotomist	Very Good	Appointment on time with a lovely young ,very pleasant nurse
23/04/2026	Phlebotomist	Very Good	Short wait time and skilled and friendly staff
09/04/2026	Phlebotomist	Very Good	The gentleman phlebotomis is always caring and very good at what he does
14/04/2026	Nurse Practitioner	Very Good	Julie so helpful
29/04/2026	Nurse Clinic	Very Good	The staff doctors nurses are all first class
15/04/2026	NURSE CLINIC	Very Good	Appointment on time. Efficient service.
30/04/2026	PRACTICE NURSE	Very Good	She was so so lovely lu xx
08/04/2026	Phlebotomist	Very Good	On time and no problems

24/04/2026	NURSE CLINIC	Very Good	Very quick visit
02/04/2026	Nurse Practitioner	Very Good	
21/04/2026	NURSE CLINIC	Very Good	Friendly staff and quick and easy appointment
29/04/2026	Nurse Practitioner	Very Good	I consistently receive an excellent level service from North House surgery. The staff are always polite and I was able to be examined untreated extremely professionally
16/04/2026	NURSE CLINIC	Very Good	Very friendly nurse and professional
23/04/2026	NURSE CLINIC	Very Good	Excellent ,makes you feel extremely comfortable
21/04/2026	NURSE CLINIC	Very Good	
24/04/2026	Phlebotomist	Very Good	In on time and felt like I was listened to.
16/04/2026	Nurse Practitioner	Very Good	Surgery rang me asap after putting in an econsult and offered appointment quickly. Julie Chester is an excellent nurse practitioner. Great service. Thank you.
09/04/2026	NURSE CLINIC	Very Good	The nurse was cheerfull and caring
30/04/2026	Phlebotomist	Very Good	Seen on time and practised was great
17/04/2026	NURSE CLINIC	Very Good	The nurse i saw today was on time and very friendly. Felt comfortable talking to her. I went for a blood test so quick and painless. Receptionists were also really lovely. Very friendly and always helpful. 100% recommend.
29/04/2026	Nurse Clinic	Very Good	Very professional.In and out in a matter of minutes.nurse made me feel at ease.
14/04/2026	Nurse Clinic	Very Good	Appt for Covid jab. On time and quickly done for both of us. Nurse was really lovely and made us feel at easy.
14/04/2026	HCA	Very Good	Always a pleasure to visit
08/04/2026	HCA	Very Good	Very happy with the service I received on every level
22/04/2026	NURSE CLINIC	Neither Good Nor Poor	Reception reminder at a different time than originally booked. Then a call the day before to swap for the exact same time.
15/04/2026	NURSE CLINIC	Very Good	Pleasant staff, punctual appointment. Always very hospital. Nothing fault.
15/04/2026	NURSE CLINIC	Very Good	The nurse was quick and very good giving injection
01/04/2026	Phlebotomist	Very Good	The Doctor was ?very thorough,?sked
20/04/2026	HCA	Neither Good Nor Poor	Didn't think it was a full and thorough check up No questions asked about my health and how I felt
14/04/2026	Nurse Clinic	Very Good	Usual good service?
15/04/2026	NURSE CLINIC	Very Good	The nurse was very efficient and friendly putting me at ease.
28/04/2026	GP	Very Good	My doctor was very nice
23/04/2026	NURSE CLINIC	Very Good	Very quick and very pleasant
22/04/2026	Phlebotomist	Very Good	Recently had bloods taken by Robert Porter. He was a lovely man, courteous, polite, friendly and very professional. Procedure was conducted with ease and care and I didn't feel a thing.
17/04/2026	NURSE CLINIC	Good	This man is an asset to your organisation.
14/04/2026	GP	Very Good	Satisfactory
30/04/2026	Baby Immunisation Clinic	Very Good	I gave my answer because the doctor was very helpful and answered every question i asked him very helpful
15/04/2026	NURSE CLINIC	Very Good	
14/04/2026	Nurse Clinic	Very Good	Quick and curtious thanks
30/04/2026	PRACTICE NURSE	Very Good	It was about 5 minutes of my time slot the nurse was very efficient she explained everything
29/04/2026	Phlebotomist	Very Good	I have always been treat with courtesy and respect at North House Surgery.
14/04/2026	Nurse Clinic	Very Good	I was seen on time. Blood test completed.
08/04/2026	Nurse Practitioner	Very Good	Short wait , pleasant nurse and no fuss
			Nurse Practitioner is always so kind and helpful, always listens and never rushes you.

01/04/2026	NURSE CLINIC	Very Good	Dr was very empathetic, showed concern Listened attentively to my symptoms, spent time to prescribe Unlike the doctor I saw on Monday who was totally the opposite, but I am led to believe she is a trainee
27/04/2026	HCA	Very Good	Got into see nurse before time , got ear syringe and out brilliant
30/04/2026	Baby Immunisation Clinic	Very Good	
24/04/2026	Phlebotomist	Very Good	
17/04/2026	NURSE CLINIC	Very Good	Because the whole process was very good
24/04/2026	NURSE CLINIC	Very Good	Straight in and out at a busy time pleasant nurse perfect
30/04/2026	Nurse Practitioner	Very Good	Had plenty of time to listen
08/04/2026	NURSE CLINIC	Very Good	I arrived early and hardly got sat down before I was called in. My blood test was done. She was pleasant and efficient so thank you very much O waiting & staff very pleasant
16/04/2026	Phlebotomist	Very Good	
15/04/2026	NURSE CLINIC	Very Good	On time and injection was quick.The nurse was friendly and put me at ease straight away.
07/04/2026	NURSE CLINIC	Very Good	Seen on time. Nurse asked lots of relevant questions and made sure I got the medication needed urgently.
29/04/2026	Phlebotomist	Very Good	
14/04/2026	Nurse Clinic	Good	It's all ways positive when ever I attend the surgery or receptionist on telephone
15/04/2026	HCA	Very Good	
15/04/2026	NURSE CLINIC	Very Good	I went for a jab I got a jab very good
14/04/2026	Nurse Clinic	Good	Only had to wait ten minutes to be seen
16/04/2026	NURSE CLINIC	Very Good	Appointment on time very pleasant nurse for vaccination
29/04/2026	Nurse Clinic	Very Good	Reception excellent Nurse was very professional
14/04/2026	Nurse Clinic	Very Good	Invited to surgery for covid booster, easy to book through link. Surgery organised for influx of people, queuing time minimal. Professional, friendly team giving jabs. Pleasant experience from start to finish
08/04/2026	NURSE CLINIC	Very Good	Excellent taking blood s
15/04/2026	NURSE CLINIC	Good	Efficient but friendly with it
16/04/2026	Phlebotomist	Very Good	Friendly staff
21/04/2026	Nurse Practitioner	Very Good	Nurse Practitioner was so caring and attentive and even better my appointment was on time in fact 10 minutes early Overall excellent ?
30/04/2026	Nurse Practitioner	Very Good	Appointment easily arranged, very nice and professional staff
22/04/2026	NURSE CLINIC	Very Good	
23/04/2026	Phlebotomist	Good	
14/04/2026	GP	Very Good	The dr listened to all concerns. Was really good with my 8 year old. Same day appointment and we were only waiting a short time in reception area. 10/10 ?
14/04/2026	HCA	Good	I was in and out by 9am
24/04/2026	NURSE CLINIC	Very Good	In and out before my appointment time. Nurse very friendly.
01/04/2026	Phlebotomist	Very Good	Always very friendly and efficient.

08/04/2026	NURSE CLINIC	Very Good	Appointment on time. Staff friendly and helpful
16/04/2026	Phlebotomist	Neither Good Nor Poor	I'm on antibiotics for a infection. Contacted the surgery yesterday to confirm if it was still ok to attend for a blood test. Was told yes. I attend today and the nurse said the infection would affect blood test results and didn't do them. Rearranged
23/04/2026	Nurse Practitioner	Very Good	Seen on time , checked all over very thoroughly. Felt very comfortable with the lady
13/04/2026	HCA	Very Good	The staff were very professional with a polite manner.
14/04/2026	HCA	Very Good	Bloods done in and out in 5 mins
24/04/2026	HCA	Very Good	Was seen by a friendly health professional and at my appointed time.
10/04/2026	HCA	Very Good	I received a call back and rescheduled my appointment
14/04/2026	Nurse Clinic	Very Good	The nurse was very professional, pleasant and explained everything.
16/04/2026	HCA	Very Good	
16/04/2026	NURSE CLINIC	Very Good	Appointment on time with very pleasant nurse
15/04/2026	NURSE CLINIC	Very Good	The service was top class
24/04/2026	NURSE CLINIC	Very Good	Was seen immediately
22/04/2026	Phlebotomist	Very Good	Polite professional efficient service by both front receptionist and phlebotomist.. Thank you!
08/04/2026	HCA	Very Good	Very pleasant and efficient phlebotomist and also before time. She was very accommodating and explained the process and reminded me of the reason for taking bloods and timing of results.
01/04/2026	NURSE CLINIC	Very Good	Very polite and helpful Very careful with injection i never even felt a thing top marks 10/10
17/04/2026	NURSE CLINIC	Very Good	All good
10/04/2026	HCA	Very Good	Seen on time Lovely nurse
22/04/2026	Phlebotomist	Very Good	On time and treated well
14/04/2026	HCA	Good	Because despite the front desk always being very busy the reception staff are friendly and helpful...I was early for my blood tests and I was able to go in immediately I didn't have to wait for my allotted slot
15/04/2026	Phlebotomist	Very Good	On time and done well
21/04/2026	GP	Good	In on time, very attentive doctor
23/04/2026	HCA	Very Good	Because I didn't have to wait long and as always the nurse was cheerful and lovely. On the whole a very happy experience.
27/04/2026	Session	Very Good	A very pleasant person to talk to put you at ease and answered all of my questions .
17/04/2026	Phlebotomist	Very Good	I was seen on time and Bob was friendly and polite as always.
16/04/2026	HCA	Very Good	Lovely nurse
13/04/2026	Phlebotomist	Very Good	Lovely nurse.
08/04/2026	NURSE CLINIC	Neither Good Nor Poor	It was all very superficial. Questions where the only response is ?on a scale of 1 to 5??.? With no facility for context or additional explanation is, in my opinion, pointless. The person I spoke to was pleasant enough but seemed dis-interested.
01/05/2026	Baby Immunisation Clinic	Very Good	Nurse very friendly and thorough in checking and cleaning wounds. Has ordered the relevant items I need and will check on Tuesday to make sure no infection is present
23/04/2026	NURSE CLINIC	Very Good	Prompt attention and very friendly nurse
27/04/2026	NURSE CLINIC	Very Good	The nurse was very polite and professional and was very helpful as I was nervous the nurse talked to me and kept me calm
24/04/2026	HCA	Very Good	
09/04/2026	Phlebotomist	Very Good	Appointment on time.very efficient.
14/04/2026	GP	Very Good	A great help and sympathetic to my problem.
01/05/2026	NURSE CLINIC	Very Good	Very professional
16/04/2026	NURSE CLINIC	Good	Straight in and on time

21/04/2026	NURSE CLINIC	Very Good	I turned up, a little late, due to parking and queuing to book in) there was a short wait, receptionist was open and friendly, reception wasn't crowded and lots of spaces between patients. All went very smoothly.
01/04/2026	Phlebotomist	Very Good	On time, very friendly nurse and told what was happening.
01/04/2026	HCA	Very Good	Very professional ?
15/04/2026	NURSE CLINIC	Very Good	Friendly and procedure explained ?????????
27/04/2026	Phlebotomist	Very Good	Listened to what i had to say offered further help to talk to a doctor and made an appointment and explained throughout appointment
01/04/2026	Phlebotomist	Very Good	Pleasant and professional man ,,,
21/04/2026	Nurse Practitioner	Good	Found everything satisfactory
16/04/2026	Phlebotomist	Very Good	Very happy with this follow up appointment after increase in medication.
01/05/2026	Phlebotomist	Very Good	Got all the support I need
17/04/2026	HCA	Very Good	Good support to the patient
27/04/2026	Session	Very Good	Very friendly very professional thank you Kim
27/04/2026	Phlebotomist	Very Good	Efficient, caring and supportive
09/04/2026	NURSE CLINIC	Very Good	The nurse was very good and friendly
24/04/2026	Nurse Practitioner	Very Good	I submitted an econsult for my query, it was reviewed promptly and an appointment offered. When I attended Nurse Practitioner had read my information before seeing me, so was able to quickly confirm what medication would be suitable.
13/04/2026	Phlebotomist	Good	No problems & on time. Had some difficulty taking blood for analysis.
10/04/2026	HCA	Very Good	Spot on time,very helpfull and efficient nurse
14/04/2026	NURSE CLINIC	Very Good	Healthcare professional is very pleasant friendly felt like I had met her before! She's an asset to the service
30/04/2026	PRACTICE NURSE	Very Good	I was referred by a local pharmacist and the surgery contacted me with an appointment immediately. I saw a very professional, thorough and friendly nurse practitioner 2 days later. She prescribed medication which is making a difference already. Excel
30/04/2026	Phlebotomist	Very Good	Pleasant staff and didn't have to wait too long
17/04/2026	NURSE CLINIC	Very Good	
23/04/2026	NURSE CLINIC	Very Good	Procedure was done professionally and with care
23/04/2026	GP	Very Good	fantastic doctor listens to you and takes his time to explain things to you
29/04/2026	GP	Very Good	Brilliant doctor.. very understanding.. Polite.. Friendly and explained things to me so I can understand..
30/04/2026	HCA	Very Good	
07/04/2026	NURSE CLINIC	Good	
16/04/2026	Phlebotomist	Very Good	My appointment was on time dealt with very professional
09/04/2026	Phlebotomist	Very Good	Staff very friendly and caring
01/04/2026	Phlebotomist	Very Good	Very good service
14/04/2026	Nurse Clinic	Very Good	Appointment on time. Really pleasant nurse who was friendly but professional .
29/04/2026	Nurse Clinic	Very Good	
15/04/2026	Phlebotomist	Very Good	Didn't have to wait too long and bloods were done straight away no problem
15/04/2026	NURSE CLINIC	Very Good	I did not have to wait for a long time. The nurse was very friendly and very efficient and quick. The whole process only took 10 minutes.
23/04/2026	NURSE CLINIC	Good	Nice staff very helpful for
17/04/2026	NURSE CLINIC	Very Good	No waiting, appointment on time and staff were lovely. Thank you
29/04/2026	GP	Very Good	Dr N is the best GP at your practice. He is a credit to you. Always helpful and goes above and beyond.
01/05/2026	Nurse Practitioner	Very Good	Good advice and thorough examination.

22/04/2026	Nurse Practitioner	Very Good	I always see Nurse Practitioner once every month. Sometimes less and she is a brilliant doctor. She always has time for you and very patient and helps you with your needs.
22/04/2026	HCA	Very Good	Caring and informative procedure. Thank you
08/04/2026	HCA	Very Good	HCA was very helpful explaining to me why my vials of blood taken on the 3rd of march 2026 was labelled incorrectly so I had to have them done again
30/04/2026	NURSE PRESCRIBER CLINIC	Very Good	Nurse good at her job
21/04/2026	NURSE CLINIC	Very Good	Always good never had a problem thanks.
22/04/2026	Phlebotomist	Very Good	Phlebotomist was very friendly and helpful in taking my bloods Made visit very easy for me
07/04/2026	Nurse Practitioner	Very Good	Nurse Practitioner always listens to what you have to say
29/04/2026	Phlebotomist	Very Good	HCA was so friendly and made me feel at ease. She answered all of my questions.
13/04/2026	HCA	Very Good	Appointment was on time,nurse told me what was happening and why. Had blood taken which caused a bit of a messy leak but the nurse kept me calm and corrected the procedure
21/04/2026	HCA	Very Good	
24/04/2026	NURSE CLINIC	Very Good	
07/04/2026	PRACTICE NURSE	Very Good	
01/05/2026	HCA	Good	On time and very efficient nurse
01/05/2026	Phlebotomist	Very Good	Because it was fine. No problems
24/04/2026	NURSE CLINIC	Very Good	No delays. Great nurses.
01/05/2026	PRACTICE NURSE	Very Good	I found the clinician to be very thorough, pleasant and empathetic. Very impressed.
28/04/2026	NURSE CLINIC	Very Good	Doctor explained everything so I could understand
30/04/2026	NURSE PRESCRIBER CLINIC	Very Good	Nurse was caring and reassuring and made me feel comfortable during the smear test.
09/04/2026	Nurse Practitioner	Very Good	Thorough, polite and reassuring
22/04/2026	Phlebotomist	Very Good	Appointment on time and very helpful staff thank you
23/04/2026	Nurse Practitioner	Very Good	Staff were very friendly and helpful.
22/04/2026	NURSE CLINIC	Very Good	No waiting and very quick injection by a very pleasant nurse.
08/04/2026	Phlebotomist	Very Good	Excellent service, on time, smooth procedures, polite staff
13/04/2026	HCA	Very Good	Fantastic staff ? xx
22/04/2026	NURSE CLINIC	Very Good	My appointment was prompt, no waiting
10/04/2026	NURSE CLINIC	Very Good	I was in and out within 5 minutes
16/04/2026	Phlebotomist	Very Good	Bright, clean and welcoming surgery. Was seen within 3 mins of my appointment time. Warm and friendly staff with a shout out to Rob who never misses :-)
23/04/2026	NURSE CLINIC	Very Good	Rang and told I could come in before my appointment time. Treated very well when arrived
22/04/2026	NURSE CLINIC	Very Good	Did not have to wait long. And a lovely lady gave us our covid jab
21/04/2026	HCA	Very Good	The nurse was very helpful when I asked her about what i thought might be a lump in my neck. She had a feel of it and advised me too make a doctors appointment
07/04/2026	HCA	Very Good	The staff and nurse that attended to me where very professional, polite and friendly
16/04/2026	NURSE CLINIC	Good	
20/04/2026	GP	Very Good	Doctor explained recent MRI scan results and gave suggestions about how we could take the next steps to help me with my problem. Dr to make appropriate referrals.
14/04/2026	Nurse Practitioner	Very Good	
29/04/2026	Phlebotomist	Very Good	Very good support
20/04/2026	Phlebotomist	Very Good	Was seen 15 minutes before appointment time

14/04/2026	Nurse Practitioner	Very Good	Nurse Practitioner was great very helpful and understanding and discussed alternative options to suit me
15/04/2026	NURSE CLINIC	Very Good	Quick and efficient
23/04/2026	NURSE CLINIC	Very Good	Because my appointment on time also Treatment was really good
28/04/2026	HCA	Very Good	Happy with the appointment
24/04/2026	HCA	Very Good	The nurses were very efficient and chatty,giving blood doesn't bother me but if it did these girls would put you at ease.
23/04/2026	PRACTICE NURSE	Very Good	Really good overall first time experience
17/04/2026	NURSE CLINIC	Very Good	No wait. Pleasant effeciant.
01/04/2026	HCA	Very Good	Pleasant and polite throughout, I was made to feel at ease.
21/04/2026	GP	Very Good	Quickly in to the doctor and very helpful advice given
20/04/2026	Phlebotomist	Very Good	Lovely nurse very professional and helpful
			Quick response to appointment request - seen quickly and without issue.
			Dr helpful and proactive.
28/04/2026	NURSE CLINIC	Very Good	Phlebotomy - friendly, informative and very effective.
16/04/2026	Phlebotomist	Very Good	Short wait and the nurse got blood first time
16/04/2026	HCA	Very Good	No waiting nurse help full
01/04/2026	NURSE CLINIC	Very Good	The person I saw was very helpful and explained in detail and benefits of the treatment procedure, very easy to talk to and listened to my concerns thank you for listening
29/04/2026	Phlebotomist	Good	Fine, thank you very much.
16/04/2026	NURSE CLINIC	Very Good	Very nice lady made me feel relaxed Very friendly
16/04/2026	Phlebotomist	Very Good	I was seen on time. I was dealt with efficiently and in a friendly manner.
13/04/2026	HCA	Very Good	On time, quick and efficient
14/04/2026	Nurse Clinic	Very Good	Because I thought it was right
			Didn't have to wait at all.
			Seen by a lovely nurse.
17/04/2026	NURSE CLINIC	Very Good	No problems.
21/04/2026	NURSE CLINIC	Very Good	I didn't have to wait long and the nurse was very professional.
21/04/2026	NURSE CLINIC	Very Good	In on time and nurse very efficient
17/04/2026	NURSE CLINIC	Very Good	Appointment on time. Very professional member of staff doing the vaccination.
21/04/2026	NURSE CLINIC	Very Good	Received a phonecall to say my appointment may be late. It wasn't too late and the procedure was fine. The nurse was pleasant and efficient.
28/04/2026	NURSE CLINIC	Very Good	
27/04/2026	NURSE CLINIC	Very Good	
09/04/2026	GP	Very Good	I felt the go was very thorough and listened to my worries
07/04/2026	PRACTICE NURSE	Very Good	
20/04/2026	Phlebotomist	Very Good	The staff here are fabulous, I never feel that im being "rushed" out of an appointment
30/04/2026	HCA	Very Poor	As I was advised by hf nurse to not wait for vascular appointment and to get it looked at so mentioned to nurse but unfortunately there was no gp available and the one that was on call refused

08/04/2026	GP	Very Good	Very understanding and thorough examination on chest
24/04/2026	NURSE CLINIC	Very Good	My appointment was on time and the nurse was friendly and efficient. My questions were all answered .
24/04/2026	HCA	Very Good	Good efficient service.
13/04/2026	Session	Poor	I don?t like dealing with the pharmacist, I feel as though they aren?t aware of my situation and not my doctor
09/04/2026	HCA	Very Good	Seen promptly, nurse very pleasant
01/05/2026	GP	Very Good	Appointment was on time doctor was very helpful
29/04/2026	Phlebotomist	Very Good	Very friendly and helpful nurse.
14/04/2026	NURSE CLINIC	Very Good	Got in shortly before time and the nurse was lovely and very kind x
01/04/2026	Phlebotomist	Very Good	Appointment on time and done professionally
15/04/2026	NURSE CLINIC	Very Good	Very efficient. Appointment on time. Friendly and helpful staff.
16/04/2026	Phlebotomist	Very Good	I did have to wait long and the staff member that dealt with me was conversational throughout.
22/04/2026	HCA	Very Good	Very pleasant helpful staff
15/04/2026	NURSE CLINIC	Very Good	Fast and efficient
02/04/2026	Phlebotomist	Very Good	On time, professional, pleasant
07/04/2026	NURSE CLINIC	Very Good	Right on time, very friendly service
09/04/2026	HCA	Very Good	on time and very efficient
21/04/2026	Nurse Practitioner	Very Good	Quick, to the point, informative, honest but reassuring too.
09/04/2026	Nurse Practitioner	Very Poor	I find it very difficult to get an appointment even though I ring at 8am. I work in a prison & it's difficult for me to answer my phone as they are banned but I always end up with a telephone call ring back appointment which I can never answer.
01/05/2026	Phlebotomist	Very Good	I just came in for a blood test, went in on time and man was lovely and friendly, we had a nice chat. Didn?t feel the needle at all!
21/04/2026	GP	Poor	Kept insisting I try other services although I explained that the proposed treatment was with a different area authority.
17/04/2026	HCA	Very Good	Appointment with nurse on time. The nurse was very pleasant and very efficient.
14/04/2026	Nurse Clinic	Very Good	Always efficient service, thankyou.
14/04/2026	Nurse Clinic	Very Good	
28/04/2026	NURSE CLINIC	Very Good	Excellent service from doctors and staff
17/04/2026	NURSE CLINIC	Very Good	Appointment on time very efficient and helpful.
21/04/2026	Attached Staff	Very Good	The best physio I have seen . Listened to my concerns treated me and gave advice.
20/04/2026	Phlebotomist	Good	No problem at all. Nurse was very good & cheerful
21/04/2026	Nurse Practitioner	Very Good	Everything I asked I got the right answer and the antibiotics to
28/04/2026	NURSE CLINIC	Very Good	HCA was really professional and kind throughout appointment. I had my little boy with me and she was talking to him as well. Wonderful nurse.
29/04/2026	Nurse Clinic	Very Good	Very pleased with overall service ?
15/04/2026	HCA	Very Good	Wad seen promptly by nurse and she very ably took my bloods.
09/04/2026	Phlebotomist	Very Good	On time efficient helpful staff with a friendly approach.
23/04/2026	Phlebotomist	Very Good	
14/04/2026	Nurse Clinic	Good	Referred to pharmacy where treatment received
16/04/2026	Phlebotomist	Very Good	Usual efficient but friendly staff.
02/04/2026	PRACTICE NURSE	Very Good	Great communication with the surgery
15/04/2026	HCA	Very Good	Very professional and polite.
22/04/2026	NURSE CLINIC	Good	We were ,10 minutes past our appointment time
20/04/2026	Phlebotomist	Very Good	Staff are awesome, attentive, smiling, well informed. Best GP practice i have been with. What ever you are doing keeping doing it because it's working.

16/04/2026	NURSE CLINIC	Very Good	No waiting and professional service
30/04/2026	NURSE CLINIC	Very Good	Dr rang me and ask me to call at the surgery regarding my symptoms,it was very quick he was very polite,he booked me further appointments that I need,overall very happy,thanks
28/04/2026	HCA	Very Good	Very prompt and efficient
24/04/2026	HCA	Good	It was ok
20/04/2026	PRACTICE NURSE	Very Good	The Dr who phoned this morning was polite and good to talk to listened to you and helping you all through the phone call very satisfied with the call
10/04/2026	Nurse Practitioner	Very Good	Very professional and reassuring help and advice given.
13/04/2026	HCA	Poor	Attended for appointment, not known who requested me to have heart monitor fitted for 8 hours so didn't have it done. To be informed if I need it ?
17/04/2026	HCA	Very Good	After I managed to see the lovely Dr Mohammed, I was shortly booked in for blood tests. I saw Jemma a couple of days later who was fab! Generally though, it is very difficult to get a GP appointment. This experience has been great, but a rarity.
14/04/2026	NURSE CLINIC	Very Good	Professional and friendly nurse
23/04/2026	Phlebotomist	Don't Know	Appointment was cancelled
17/04/2026	NURSE CLINIC	Very Good	On time, professional and friendly service. In and out in 2 minutes. No pain. What's not to like.
21/04/2026	NURSE CLINIC	Very Good	Friendly, efficient service. Thank you!
14/04/2026	HCA	Very Good	Prompt and friendly
02/04/2026	Phlebotomist	Very Good	Very pleasant staff, seen on time
30/04/2026	NURSE PRESCRIBER CLINIC	Very Good	Bright pleasant nurse Appointment ran to time
30/04/2026	HCA	Very Good	I never have to wait long and the staff is friendly and competent.
14/04/2026	Nurse Clinic	Very Good	Seen to on time nurse was very good explained everything and gave injection no pain . brilliant
17/04/2026	NURSE CLINIC	Very Good	The nurse was pleasant and efficient
30/04/2026	NURSE CLINIC	Very Good	
01/05/2026	Phlebotomist	Very Good	Lovely nurse and very caring
01/05/2026	PRACTICE NURSE	Very Good	Helpful and efficient
15/04/2026	Phlebotomist	Very Good	Prompt appointment, took the blood without any pain and swiftly. Really pleasant phlebotomist- thank you.
27/04/2026	PRACTICE NURSE	Very Good	Very easy to talk to and sorted out thank you ?
02/04/2026	Phlebotomist	Very Good	Phlebotomist is always very polite, professional and happy and on time
09/04/2026	Phlebotomist	Very Good	the phlebotomist was very professional
08/04/2026	HCA	Very Good	Didn't have long to wait and nurse was very good and pleasant
21/04/2026	HCA	Very Good	Courteous and informative appointment.
09/04/2026	Phlebotomist	Very Good	Seen on time, friendly staff
28/04/2026	GP	Very Good	Able to talk to the Dr who was very understanding of my symptoms and put me at ease! Thankyou
28/04/2026	GP	Very Good	Very understanding and kind doctor
02/04/2026	Nurse Practitioner	Very Good	
17/04/2026	Phlebotomist	Very Good	Service prompt and comprehensive.
30/04/2026	Nurse Practitioner	Very Good	I think we are lucky to have North house surgery. I can always get in when needed. Everyone is pleasant and helpful. Today s appointment with Nurse Practitioner great .She is knowledgeable and lovely.
27/04/2026	NURSE CLINIC	Very Good	Lovely young lady very friendly and pleasant and good at what she did

16/04/2026	GP	Very Good	Good interaction with patients and giving patients options in their treatment. The doctor listened and I felt valued
24/04/2026	NURSE CLINIC	Very Good	Nurse was wonderful very kind and gentle
09/04/2026	HCA	Good	Young lady on reception also very good and polite
15/04/2026	NURSE CLINIC	Very Good	Information was at hand
22/04/2026	Phlebotomist	Very Good	Very prompt, friendly and professional as usual.
24/04/2026	HCA	Very Good	Phlebotomist very reassuring
22/04/2026	Phlebotomist	Very Good	
01/05/2026	Nurse Practitioner	Very Good	Appointment on time nurse did my blood test very professionally
15/04/2026	NURSE CLINIC	Very Good	I rang that day to make an appointment to see a GP and I was seen by a GP the same day in the afternoon.
29/04/2026	Nurse Clinic	Very Good	Nurse was very professional and service was very good
09/04/2026	HCA	Very Good	It was easy and easy to understand
01/04/2026	Phlebotomist	Very Good	Straight in and out and the nurse was great with my injection
08/04/2026	GP	Very Good	I was seen by Phlebotomist for the first time, who was great bloke. A really nice guy who then took some blood. Top man.
16/04/2026	GP	Good	I found the doctor to be very helpful referring me for several tests regarding my health concerns
16/04/2026	Phlebotomist	Very Good	Because I went in talked about my problems they gave me a source of research and told me to call back if I had any of them symptoms
15/04/2026	Nurse Practitioner	Very Good	The nurse I saw was very pleasant.
15/04/2026	HCA	Very Good	Because the nurse practitioner/dr. Was really good and thorough.
30/04/2026	Phlebotomist	Very Good	Always good experience staff friendly and 3
24/04/2026	NURSE CLINIC	Very Good	friendly and considerate staff
23/04/2026	Phlebotomist	Very Good	Fast in and out
10/04/2026	Phlebotomist	Good	Quick and efficient
20/04/2026	HCA	Very Good	
24/04/2026	NURSE CLINIC	Very Good	No problems, lovely nurse
14/04/2026	Nurse Clinic	Very Good	Prompt attention, information given to me regarding reason for visit. Pleasant nurse.
30/04/2026	SMEAR REMOTE BOOKING CLINIC	Very Good	About on time. Quickly done - was told everything applicable.
14/04/2026	Nurse Clinic	Very Good	
23/04/2026	NURSE CLINIC	Very Good	The nurse was very professional. Explained everything about the procedure and was very patient. She ensured I was comfortable and met my needs.
15/04/2026	GP	Poor	Very cheery and smiling.
23/04/2026	NURSE CLINIC	Very Good	Because it was a good experience
14/04/2026	HCA	Very Good	Having to go around the houses to actually get to see a GP/Nurse Practitioner I was told one complaint was to be dealt with at that time (chest infection) however the symptoms of my hay fever allergy being significantly worse was not dealt with
17/04/2026	Phlebotomist	Very Good	Quick and painless
22/04/2026	Phlebotomist	Very Good	Person centred care
24/04/2026	GP	Very Good	Very efficient staff always pleasant and polite
15/04/2026	Phlebotomist	Very Good	
16/04/2026	Phlebotomist	Very Good	Dr was very informative and thorough with my examination
10/04/2026	Phlebotomist	Very Good	On time, polite and helpful
15/04/2026	Phlebotomist	Very Good	Friendly receptionist as was the gentleman taking my blood. The whole process was quick and efficient.
21/04/2026	NURSE CLINIC	Very Good	Got in early for my appointment
22/04/2026	Nurse Practitioner	Very Good	Attended to on time. No waiting
23/04/2026	PRACTICE NURSE	Very Good	
			Nurse is a breath of fresh air never had an appointment with her previously but very happy with my appointment

22/04/2026	NURSE CLINIC	Very Good	No wait time, waiting room clean and tidy and all staff very helpful 5*
23/04/2026	Phlebotomist	Good	Appointment was late even though the previous patient had left 10 mins before.
21/04/2026	NURSE CLINIC	Very Good	No hanging around in and out In 10 minutes
10/04/2026	HCA	Poor	The nurse didn't even notice that I had a bad cough. Elevated blood pressure measurement recorded, but no time to sit for a couple of minutes to let things settle down.
23/04/2026	Phlebotomist	Very Good	The doctor Isaw was very thorough and put me at ease, listen to what I had to say. He dealt promptly with the problem.
28/04/2026	NURSE CLINIC	Very Good	Appointment on time very friendly nurse
14/04/2026	HCA	Very Good	The physio took time to listen to me before he examined me quite thoroughly and even though it hurt, I'm looking forward to my next appointment after the MRI.
16/04/2026	NURSE CLINIC	Very Good	Timely, courteous and friendly
13/04/2026	HCA	Very Good	Arrived early and was seen early. Staff are very friendly and professional
08/04/2026	Phlebotomist	Very Good	Seen promptly
22/04/2026	Phlebotomist	Very Good	always polite and friendly.well done robert.
30/04/2026	NURSE PRESCRIBER CLINIC	Very Good	
14/04/2026	NURSE CLINIC	Very Good	Very professional, friendly
21/04/2026	GP	Very Good	I felt the doctor listened to what I was saying.
07/04/2026	NURSE CLINIC	Very Good	Friendly efficient service.
14/04/2026	HCA	Very Good	My appointment was on time and my bloods taken with the minimum of fuss with no discomfort. The nurse had a nice relaxed manner about her.
01/04/2026	Phlebotomist	Very Good	This is the 1st time i have given blood without any bruises after, the chap has a unique touch.
29/04/2026	Nurse Practitioner	Very Good	Friendly staff and listened to me before making a decision on choice of prescription
15/04/2026	Phlebotomist	Good	
10/04/2026	Nurse Practitioner	Very Good	
23/04/2026	Nurse Practitioner	Very Good	Cause got apointment stright away and got seen to stright away
21/04/2026	NURSE CLINIC	Very Good	My appointment for a Covid booster was quick, efficient, friendly and professional. All very well organised. Excellent service.
15/04/2026	Nurse Practitioner	Very Good	I was seen by Nurse Practitioner. She was very professional , easy to talk to & gave me good advice. I had two medical issues and Julie listened to my concerns & put my mind at ease. Excellent service. Thank you.
22/04/2026	Nurse Practitioner	Very Good	Nurse was very thorough and explained the options well ensuring my daughter understood what was happening and what she needed to do to get better. She involved us both well
24/04/2026	Phlebotomist	Very Good	Phlebotomist shows true professionalism in his role and has a fantastic manner when deal with patients
01/05/2026	Nurse Practitioner	Very Good	Professional doctor. Answered all my questions and listened patiently when i explained the problem
27/04/2026	PRACTICE NURSE	Very Good	Nurse as always was polite ,pleasant and knowledgeable
15/04/2026	Phlebotomist	Very Good	
17/04/2026	NURSE CLINIC	Very Good	I had forgotten my appointment, you phoned me and I was able to attend my appointment, albeit a little late. Thank you very much
27/04/2026	GP	Very Good	Felt that Dr really listened to me.
17/04/2026	NURSE CLINIC	Very Good	Physiotherapist was very attentive and thorough and patient. Did not rush appt. Nurse who did Covid booster the next day was gentle and lovely. Receptionist was very helpful and pleasant. 10/10
28/04/2026	HCA	Neither Good Nor Poor	Thought the annual review was a bit quick
02/04/2026	Phlebotomist	Very Good	Absolutely first class , never had a problem here.
14/04/2026	Nurse Clinic	Very Good	Efficient as always

13/04/2026	HCA	Very Good	
01/05/2026	NURSE CLINIC	Very Good	I was able to book an appointment quickly and the staff who take my bloods are always very helpful, sensitive and caring. Very professional
17/04/2026	Phlebotomist	Very Good	Was seen within 5mins of entering surgery
15/04/2026	NURSE CLINIC	Very Good	Nurse was very proficient at providing my injection.
20/04/2026	GP	Very Good	Professional, caring, thoroughly explained everything, polite and friendly. On time.
21/04/2026	HCA	Very Good	I find that north house surgery is always busy. Yet never feel as though my appointments are rushed in anyway. Always time to listen no one likes to have to go to surgery but whilst there it's entirely for my benefit. Thank you all.
24/04/2026	HCA	Very Good	The nurse was very pleasant and very thorough.
02/04/2026	Phlebotomist	Good	
17/04/2026	HCA	Very Good	I was dealt with quickly
02/04/2026	GP	Very Good	
14/04/2026	Nurse Practitioner	Very Good	Timely, efficient and courteous staff
27/04/2026	HCA	Very Good	Because it helps.
17/04/2026	NURSE CLINIC	Very Good	In and out in 5 min.
17/04/2026	NURSE CLINIC	Very Good	N0 waiting
15/04/2026	NURSE CLINIC	Very Good	Received telephone call straight away. Appointment made for within half an hour to see the Dr. Dr examined me and prescribed the necessary medication. Excellent
13/04/2026	GP	Very Good	Dr was great - he listened & followed up very quickly which has helped.
21/04/2026	NURSE CLINIC	Very Good	Received a phone call from surgery warning that due to staff absentee appointments may be running late. However we didn't have to wait long. The nurse who dealt with us was efficient, friendly and polite.
17/04/2026	NURSE CLINIC	Very Good	Friendly, quick and professional
21/04/2026	Nurse Practitioner	Very Good	Julie really listening and understand the problem
07/04/2026	GP	Very Good	
14/04/2026	NURSE CLINIC	Good	Feel having to stand outside for half hour to ensure we can get seen is not acceptable because when we phone at 8 in the morning and Que to be then told call back tomorrow there's no more appointments
08/04/2026	Phlebotomist	Very Good	
23/04/2026	NURSE CLINIC	Very Good	Contacted about a covid vaccine. Appointment made via phone. Everything went smoothly. No problems at all. All staff pleasant and efficient
13/04/2026	GP On Call AM Session	Very Good	The doctors and nurses who have visited have been very helpful with the problems I have and Arranged for equipment to etc. to ease my situation
16/04/2026	HCA	Very Good	Very professional and prompt appointment
08/04/2026	Phlebotomist	Very Good	Very prompt with appointment time,
27/04/2026	HCA	Very Good	Because I was in and out in 5 minutes
09/04/2026	NURSE CLINIC	Very Good	
28/04/2026	NURSE CLINIC	Very Good	Hi I was seen on time no waiting nurse was so nice and taking my bloods thankyou
15/04/2026	HCA	Very Good	
24/04/2026	Phlebotomist	Very Good	Good response well done
23/04/2026	NURSE CLINIC	Very Good	The nurse was once again great.
21/04/2026	NURSE CLINIC	Very Good	Called in ahead of time, lovely greeting, jab administered very effectively, well done and thanks.
24/04/2026	HCA	Good	Very polite and professional member of staff
01/04/2026	NURSE CLINIC	Very Good	Very good doctor and nurse was very pleasant too....many thanks
29/04/2026	Phlebotomist	Very Good	My appointment was on time and Bob was lovely as always

29/04/2026	Nurse Clinic	Very Good	Always a pleasant experience
01/04/2026	HCA	Very Good	
16/04/2026	NURSE PRESCRIBER CLINIC	Very Good	
13/04/2026	Phlebotomist	Very Good	The nurse was very friendly and I didn't feel a thing when she took bloods.
13/04/2026	HCA	Good	
15/04/2026	Diabetic Clinic	Very Good	Nurse was extremely helpful and talked through my options. She made me feel very comfortable, and helped me with my prescription. Thank you.
01/05/2026	Phlebotomist	Very Good	As I have said many times before I have always been treated with respect and courtesy the receptionist are always polite and pleasant nurses are just great as are the doctors I find if you are respectful to people you get it returned
01/04/2026	HCA	Very Good	
22/04/2026	Phlebotomist	Very Good	Very friendly and efficient
13/04/2026	HCA	Very Good	Did not get sat down before i was called in only in two minutes and back out well done north house
23/04/2026	Phlebotomist	Very Good	Very friendly and polite man.
10/04/2026	Phlebotomist	Very Good	Phlebotomist is always so friendly and professional. Xxx
01/05/2026	PRACTICE NURSE	Very Good	Professional and knowledgeable nurse.
20/04/2026	HCA	Very Good	Used the self check in so that made it easier and was seen on time I know it was only a blood test but it went very well it was over quickly and so gentle didn't feel a thing which is what you want when having bloods
29/04/2026	Nurse Practitioner	Very Good	Because I was listened to and got sorted out very quickly with empathy
10/04/2026	NURSE CLINIC	Good	Good prompt service today
15/04/2026	NURSE CLINIC	Very Good	Very quick and efficient thank you
23/04/2026	NURSE CLINIC	Very Good	Nurse who seen on my appointment was lovely. Explained everything.
28/04/2026	GP	Very Good	
16/04/2026	GP	Very Good	straight in and then needed a blood test and they booked me right in!
17/04/2026	NURSE CLINIC	Very Good	Prompt re time of appointment ; polite, caring and understanding attitude; procedure performed without fuss but with all relevant information.
27/04/2026	NURSE CLINIC	Very Good	I was seen on time and the nurse practitioner was very good.
29/04/2026	Nurse Clinic	Very Good	Was seen before appointment time No waiting and had injection very efficiently
23/04/2026	NURSE CLINIC	Good	My appointment was only a few minutes behind schedule both of the nurses who took my appointment were friendly easy going and efficient
09/04/2026	NURSE CLINIC	Very Good	I was made to feel very comfortable and at ease on my appointment.
02/04/2026	Nurse Practitioner	Very Good	Very knowledgeable, pleasant and speaks from her own experience
01/04/2026	Phlebotomist	Very Good	Seen on time.
28/04/2026	GP	Very Good	Dr is always thorough and understanding a great doctor
13/04/2026	HCA	Very Good	Called in on time for my blood test and very efficient.
02/04/2026	Nurse Practitioner	Very Good	Nurse was friendly, kind and extremely knowledgeable. A fantastic service, thank you so much to Julie!
10/04/2026	Phlebotomist	Very Good	Very helpful and friendly service
20/04/2026	Phlebotomist	Very Good	Very courteous and professional. A welcome experience. Many thanks
29/04/2026	Nurse Clinic	Very Good	Quick easy
16/04/2026	Phlebotomist	Very Good	Lovely Doctor Very understanding.
14/04/2026	HCA	Very Good	
01/05/2026	HCA	Very Good	I had a blood test and I never felt the needle at all. This has never happened before. The nurse was amazing.

07/04/2026	PRACTICE NURSE	Very Good	Have been referred to hospital as condition has gone on a long time
24/04/2026	NURSE CLINIC	Very Good	Within a few minutes of booking in was seen for my appointment. Very efficient Charlotte. Thank you.
29/04/2026	Phlebotomist	Very Good	Pleasant , helpful and on time.
09/04/2026	HCA	Good	
28/04/2026	NURSE CLINIC	Very Good	Excellent
20/04/2026	HCA	Very Good	No problem making the appointment. On arrival seen by nurse on or slightly before booked appointment time. Very helpful chat with nurse during appointment. I have very positive experiences of North House surgery. Thank you.
30/04/2026	Phlebotomist	Good	Because the staff are very helpfull
15/04/2026	Nurse Practitioner	Very Good	Action has been taken this time.
22/04/2026	NURSE CLINIC	Very Good	A very prompt and friendly professional appointment with the Nurse. Thank you
08/04/2026	Phlebotomist	Very Good	The gentleman who took my blood was very nice, friendly and professional
17/04/2026	Phlebotomist	Very Good	Appointment was On time, the gentleman taking my bloods was great made me feel relaxed....
30/04/2026	GP	Very Good	Seen on time. Very thorough, efficient, empathic and friendly staff.