

Dates	Department	Rating	Response
11/05/2026	Phlebotomist	Very Good	Friendly on time service
27/05/2026	GP	Neither Good Nor Poor	
05/05/2026	Nurse Practitioner	Very Good	Nurse Practitioner is fabulous
20/05/2026	HCA	Very Good	The attentiveness and professionalism of all staff is par excellence.
01/05/2026	Phlebotomist	Very Good	Had no problems getting appointment that worked for me and the appointment went as planed
29/05/2026	Phlebotomist	Good	Friendly helpful staff.
01/05/2026	Phlebotomist	Very Good	
22/05/2026	Phlebotomist	Very Good	Because she made me relax and answered my question why I was having a blood test for and since her before and she been lovely both times .
14/05/2026	HCA	Very Good	The kind nurse I seen for ecg was really good and also dr for listening to me about my heart he is always so helpful.
13/05/2026	Phlebotomist	Very Good	Didn't have to wait long to be seen and the clinician was friendly polite and professional
27/05/2026	Asthma Clinic	Neither Good Nor Poor	The appointment was great however I was told Perscription would be sent over later that day and I've made several visits since to the pharmacy 3 of which I was told they hadn't received the script as it hadn't been signed off
13/05/2026	Phlebotomist	Very Good	Arrived, waited a dew minutes, got blood taken, left.
26/05/2026	Nurse Practitioner	Very Good	long queue for the reception early this morning but able to make an appointment for 11am and collect a specimen bottle and request a female practitioner.
18/05/2026	Phlebotomist	Very Good	I was early but got seen not long after I checked in. Nurse was excellent
18/05/2026	Phlebotomist	Very Good	
07/05/2026	HCA	Very Good	
01/05/2026	Phlebotomist	Very Good	Quick and easy
05/05/2026	HCA	Very Good	Prompt and satisfactory
08/05/2026	Nurse Practitioner	Very Good	Very satisfied with the nurse practioner my appointment was with.
28/05/2026	Nurse Practitioner	Neither Good Nor Poor	Appointment was fine. I was told in future to use online consultation which takes 2 days to be read. doesn't work for me, I don't have internet and when I'm not well I can't wait 48 hrs +
26/05/2026	NURSE CLINIC	Good	Dealt with promptly. Routine bloods taken without a problem.
22/05/2026	Session	Very Good	Mr C from Age UK was very courteous and helpful when introducing me to the NHS app. I thoroughly recommend this one-to-one session.
27/05/2026	Phlebotomist	Poor	Absolutely disgraceful from the doctor who has ?spoken to me? which she hasn't. Wanted me to wait 6 weeks to discuss my test results which are actually quite concerning. It would have been a total of 8 weeks since having the blood test.
20/05/2026	NURSE CLINIC	Very Good	I was put at ease straight away a lovely nurse
27/05/2026	Phlebotomist	Very Good	She was very friendly and took care of me very well
19/05/2026	NURSE CLINIC	Very Good	Your nurses are exceptionally kind caring and so professionally good at what they do. They have helped me tremendously through testing times.
11/05/2026	PRACTICE NURSE	Very Good	Dr was very helpful, informative and easy to discuss information with him.
28/05/2026	HCA	Very Good	First time I have met him and found him very knowledgeable and understanding.
21/05/2026	HCA	Very Good	I was seen on time by a very friendly nurse who explained why I had the appointment and she made me feel at ease
15/05/2026	HCA	Very Good	The Nurse was very friendly and pleasant
07/05/2026	Phlebotomist	Very Good	I was straight in to my appointment and didn't have to wait
13/05/2026	NURSE CLINIC	Very Good	
26/05/2026	NURSE CLINIC	Very Good	Seen on time. Treated well.
05/05/2026	HCA	Very Good	
08/05/2026	PRACTICE NURSE	Very Good	Excellent care with prep knowing about my consultation, made me feel at ease and helpful advice given
12/05/2026	GP	Very Good	This new system that has been brought in will not work for older people. It is hard to work. You have to find the subject first. It is not workable
21/05/2026	HCA	Good	Blood sample taken which has left a large bruise on my arm this is not a complaint it's just that I have not experienced this in the past after a blood sample had been taken

13/05/2026	Nurse Clinic	Very Good	Quick and efficient service?
06/05/2026	Session	Poor	I left a message for the pharmacist but had to contact the surgery 4 days later for an answer, having asked the question again I am on day 4 again without a reply.
08/05/2026	Phlebotomist	Very Good	I've had one appointment for my bloods, and two appointments with Dr . At all of these appointments I was seen on time and treated in a professional manner and, in Dr case, in a very thorough manner.
22/05/2026	NURSE CLINIC	Very Good	Great nurse & very quick
22/05/2026	NURSE CLINIC	Very Good	Another prompt efficient appointment with Nurse. A great service provided by this very good surgery- thank you.
07/05/2026	Phlebotomist	Very Good	Seen promptly. Pleasant phlebotomist.
13/05/2026	HCA	Very Good	I always feel comfortable at north house surgery
21/05/2026	NURSE CLINIC	Good	Everything was handled in a professional good natured manner and any questions I had were also answered in the same way.
13/05/2026	Phlebotomist	Very Good	
11/05/2026	HCA	Don't Know	Appointment got rearranged for another day as nurse unavailable
06/05/2026	Phlebotomist	Very Good	Nurse Practitioner was very understanding. She listened well to my concerns. Took my worries seriously. She has been very diligent in tests she has asked for. I am definitely going to see Julie again in my follow up appointments
07/05/2026	HCA	Very Good	Friendly , professional service.
07/05/2026	Phlebotomist	Very Good	
12/05/2026	HCA	Very Good	Very friendly and professional
13/05/2026	Phlebotomist	Very Good	Spot on time and very efficient
12/05/2026	Nurse Practitioner	Good	
05/05/2026	HCA	Neither Good Nor Poor	I tried to cancel my appointment but I was unable to as I couldn't get to speak to you to cancel it
05/05/2026	NURSE CLINIC	Very Good	Always a pleasure with the nurses who are happy and smiley. Must be very well practiced as always seem to get the blood first time- watchvout fellas!! ???
11/05/2026	PRACTICE NURSE	Very Good	Very sorry to have missed my appointment, was alot going on and I clean forgot.
27/05/2026	Phlebotomist	Very Good	My appointment was on time and blood tests carried out professionally
12/05/2026	Nurse Practitioner	Very Good	App was exactly on time.
20/05/2026	NURSE CLINIC	Very Good	
07/05/2026	Phlebotomist	Very Good	The nurse who did my
19/05/2026	HCA	Very Good	
08/05/2026	Phlebotomist	Very Good	Very helpful. Especially appreciative of staff stepping in to cover absence.
20/05/2026	Phlebotomist	Very Good	Made me feel at ease , and very pleasant
22/05/2026	HCA	Very Good	Really efficient and decent people working there thank you
05/05/2026	HCA	Poor	Tried to phone up to cancel appointment but lines were to busy still couldn't get through to the surgery even though I was on the phone for at least nearly 3hrs
29/05/2026	Phlebotomist	Very Good	
14/05/2026	GP	Very Good	Dr HAS GIVEN ME" TIME," CARE & UNDERSTANDING, BECAUSE OF HIS CARE I FEEL HE HAS ALSO HELPED ME WITH MY MENTAL HEALTH AS WELL AS MY HEALTH ISSUES ,,WHAT A LOVELY POLITE MAN..! ALSO FIND THE LADIES ON RECEPTION VERY KIND AND HELPFUL TOO
21/05/2026	Phlebotomist	Very Good	Seen quickly and the nurse was brilliant especially because I was anxious
13/05/2026	Nurse Practitioner	Very Good	Managed to get an appointment and Julie was brilliant, she listened and explained the treatment for my chest and sinus infection
14/05/2026	HCA	Very Good	Everything was spot on.
15/05/2026	HCA	Very Good	I got into see my GP straight away in which i appreciate
27/05/2026	Asthma Clinic	Good	Managed to speak to the GP, regarding my test results,and he put a plan in place.
08/05/2026	NURSE CLINIC	Very Good	Lovely nurse
14/05/2026	Phlebotomist	Good	No problems & on time
21/05/2026	GP	Very Good	The doctor took his time listened to me. Very thorough.
08/05/2026	GP	Very Good	The appointment was on time and the doctor was friendly and remembered me He explained everything to me and asked if I understood

19/05/2026	GP	Very Good	GP explained everything very clearly nothing was a problem.
27/05/2026	Asthma Clinic	Very Good	The person I seen was Lovly helpful and gave me good advice
26/05/2026	HCA	Good	
13/05/2026	Nurse Clinic	Very Good	I arrived on time, and was seen straight away. No waiting.
12/05/2026	HCA	Very Good	Receptionist was lovely & pleasant and I didn't have wait long for the nurse to call me. The nurse was lovely & pleasant too, she quickly & efficiently took my blood without any problem.
26/05/2026	HCA	Good	The lady was very friendly, but I have been left with a bruise and fairly large bump on my arm where the needle was put into my vein.
14/05/2026	HCA	Very Good	Because I was in and seen to on time and the nurse was very helpful
28/05/2026	Baby Immunisation Clinic	Very Good	
11/05/2026	HCA	Very Good	Nurse was professional appointment was on time
08/05/2026	HCA	Very Good	I arrived early and was called in before my appointment time. The nurse was really friendly.
13/05/2026	NURSE CLINIC	Very Good	The nurse was very good with the blood sample
27/05/2026	Phlebotomist	Very Good	
26/05/2026	NURSE CLINIC	Very Good	Receptionist very helpful, short wait, bloods taken by a very pleasant chatty young lady
13/05/2026	HCA	Very Good	Called in by hca ahead of time, everything was perfect. Thanks again for your excellent service.
07/05/2026	Phlebotomist	Very Good	
22/05/2026	HCA	Very Good	In and out quick professional
27/05/2026	NURSE CLINIC	Very Good	i was in and out quickly.
13/05/2026	Phlebotomist	Very Good	the phlebotomist is great, he's always so friendly and does a great job.
13/05/2026	Nurse Clinic	Good	
27/05/2026	Asthma Clinic	Very Good	The asthma nurse was a breath of fresh air. A really caring nurse.
29/05/2026	Phlebotomist	Very Good	On time. Nurse was really lovely, very pleasant :)
21/05/2026	GP	Very Poor	Doctor clearley was not intrestded. He could not wait to get me out the room. Ive been to the doctors twice in the last 10 years i only go when its something serious. And he just fobbed me off waste of time going down
21/05/2026	NURSE CLINIC	Very Good	I did not have long to wait , was in and out quite quickly! The nurse was very pleasant
06/05/2026	Phlebotomist	Good	Taking a blood sample is a relatively simple task
01/05/2026	Baby Immunisation Clinic	Very Good	Nurse very friendly and thorough in checking and cleaning wounds. Has ordered the relevant items I need and will check on Tuesday to make sure no infection is present
19/05/2026	HCA	Very Good	Brilliant staff
08/05/2026	HCA	Very Good	I was able to achieve my objective swiftly and successfully
08/05/2026	Phlebotomist	Very Good	Appointment on time
15/05/2026	GP	Poor	Actual appt with Doc was fine it?s the system/process to get appt is broken. Had to complete EConsult form which serves no real purpose as cud do in phone call when you eventually get through. Rang at 8am and call got through 8:20 and no appts left
01/05/2026	NURSE CLINIC	Very Good	Very professional
08/05/2026	Session	Very Good	I was helped to install the NHS app on my phone.
07/05/2026	Phlebotomist	Very Good	Phlebotomist is always chatty and friendly. He is also efficient and fast
29/05/2026	HCA	Good	
20/05/2026	NURSE CLINIC	Very Good	Appointment was exactly on time. Nurse was so friendly but professional! In and out in minutes.
20/05/2026	Phlebotomist	Very Good	I was a bit early but I just sat down and was called in
26/05/2026	NURSE CLINIC	Very Good	Quick and professional
13/05/2026	Phlebotomist	Very Good	Excellent service, very professional.
14/05/2026	PRACTICE NURSE	Very Good	The lady doctor I saw was lovely and sorted me out efficiently and quickly
01/05/2026	Phlebotomist	Very Good	Got all the support I need
27/05/2026	Phlebotomist	Very Good	
26/05/2026	HCA	Very Good	Got appointment Dr was very nice came away happy and hopefully pain free for few weeks

19/05/2026	HCA	Very Good	A short wait before I was called??
14/05/2026	Phlebotomist	Very Good	Friendly and knowledgeable
27/05/2026	Phlebotomist	Very Good	Quick service and friendly staff.
28/05/2026	Phlebotomist	Very Good	On time and very professional
15/05/2026	NURSE CLINIC	Very Good	
12/05/2026	HCA	Very Good	
14/05/2026	Phlebotomist	Very Good	Staff all pleasant
22/05/2026	Phlebotomist	Very Good	Was seen before my appointment time , very friendly and made me feel at ease
27/05/2026	NURSE CLINIC	Very Good	As someone who has just moved to Crook the service has been very good indeed.
01/05/2026	Nurse Practitioner	Very Good	Good advice and thorough examination.
05/05/2026	HCA	Very Good	Very Caring, and professional.
19/05/2026	HCA	Very Good	Very friendly and professional service
05/05/2026	NURSE CLINIC	Very Good	The nurse was very nice and friendly
26/05/2026	NURSE CLINIC	Very Good	Prompt efficient professional friendly treatment
12/05/2026	GP	Very Good	From making the appointment to waiting time at the surgery as my appointment was 2.pm the doctor called on time
14/05/2026	Phlebotomist	Good	
11/05/2026	NURSE CLINIC	Very Good	In and out in 10 mins very nice nurse
26/05/2026	HCA	Neither Good Nor Poor	I was booked for an annual review including my routine thyroid tests. Nurse only had me down for thyroid bloods. We discussed why I needed cholesterol retesting and she agreed to do that as well. Internal communication systems need improving.
06/05/2026	Phlebotomist	Very Good	Appointment was on time and friendly staff put me at ease.
01/05/2026	HCA	Good	On time and very efficient nurse
14/05/2026	HCA	Very Good	Seen promptly and nurse was very efficient pleasant and courteous
01/05/2026	Phlebotomist	Very Good	Because it was fine. No problems
19/05/2026	Attached Staff	Very Good	Very thorough and professional and caring
01/05/2026	PRACTICE NURSE	Very Good	I found the clinician to be very thorough, pleasant and empathetic. Very impressed.
05/05/2026	HCA	Very Good	
13/05/2026	NURSE CLINIC	Very Good	Only needed my second shingles injection, rang got a call back in a couple of hours, next day appointment for my injection. Happy
13/05/2026	Asthma Clinic	Very Good	Discussed new inhalers advised to try new one and will receive apt for review next month.
22/05/2026	HCA	Very Good	Everything went smoothly
14/05/2026	NURSE PRESCRIBER CLINIC	Very Good	Friendly, respectful and efficient
21/05/2026	Phlebotomist	Very Good	Conversation resulted in 3 followups, satisfactorily concluded within the week. Prescriptions are working. Waiting to hear tests results. Thank you.
15/05/2026	HCA	Very Good	Very professional service from the lady today, nice and easy to talk to and explained the information required.
13/05/2026	NURSE CLINIC	Very Good	Very pleasant nurse that took my blood without any discomfort .
13/05/2026	Nurse Clinic	Very Good	Lovely cheerful nurse and I didn't feel a thing
15/05/2026	Phlebotomist	Don't Know	Sorry can't comment as I had to cancel my appointment as my car broke down so I rebooked for Monday 18th
14/05/2026	HCA	Good	I have spent a lot of time speaking to and visiting the surgery over the past few years. Although I am yet to find the answers I need I honestly cant blame the Doctors as they've always gone above and beyond for me. The nurses and receptionist also.
12/05/2026	NURSE CLINIC	Very Good	Service was excellent the practice nurse i see every month is such a credit to the surgery
07/05/2026	HCA	Very Good	The nurse was very professional and was a very pleasant lady.
26/05/2026	HCA	Very Good	Efficient and informative nurse
06/05/2026	NURSE CLINIC	Very Good	Very professional and understanding
06/05/2026	Phlebotomist	Very Good	
27/05/2026	NURSE CLINIC	Very Good	The staff, as usual, were extremely friendly and helpful. I didn't have to wait for my appointment. On a visit I found two members of staff, go above and beyond what was expected of them. I could not have managed without them.
19/05/2026	GP	Good	Not long of a waiting time,

14/05/2026	HCA	Very Good	Lovely nurse, really friendly. Ahead of time so fantastic experience.
13/05/2026	Nurse Clinic	Very Good	Prompt attention early 8.30am meant no waiting. Covid vaccine administered without problems.
05/05/2026	NURSE CLINIC	Very Good	Information when I used the touch screen to say it was 10 mins late helps.
13/05/2026	Session	Very Good	Covered everything I needed to know about blood pressure medication.
13/05/2026	Nurse Clinic	Very Good	Nurse very pleasant and very efficient.
28/05/2026	Phlebotomist	Very Good	Was seen quickly and the nurse was nice and friendly. She explained what she was doing when taking my blood pressure.
08/05/2026	Nurse Practitioner	Very Good	Telephone appointment received during the allocated timescale, Julie Chester is lovely and really understands my needs. Listened to my concerns and showed empathy. She is very knowledgeable and I trust her.
19/05/2026	HCA	Very Good	My appointment with Jemma was on onetime and Jemm was very friendly very helpful and polite
07/05/2026	PRACTICE NURSE	Very Good	Nurse was welcoming and made it easy to discuss my ailments. She was also extremely helpful explaining the medication usage for best practice and effectiveness.
22/05/2026	Phlebotomist	Very Good	Interesting and important questions asked. Bloods taken most efficiently. A friendly and positive conversation> It was a pleasure to meet and chat with nurse and I found it a positive and encouraging conversation. Many thanks.
06/05/2026	NURSE CLINIC	Very Good	
11/05/2026	HCA	Good	Been waiting for this checkup to review medication problems. Advised to book with a doctor which able to do straight away at reception.
28/05/2026	Phlebotomist	Very Good	Excellent service
28/05/2026	Phlebotomist	Very Good	Staff always polite and caring. Got appointment easily next day. New app based system needs some work as blood pressure related problems not there and personally I would rather talk to a person.
13/05/2026	Nurse Practitioner	Very Good	That?s how I remember it
07/05/2026	HCA	Very Good	Friendly reception on arrival.A steady flow of information,on what the nurse was doing.Most importantly I was at ease during all the tests.
01/05/2026	GP	Very Good	Appointment was on time doctor was very helpful
27/05/2026	GP	Very Good	Fast &Helpfull
27/05/2026	Phlebotomist	Very Good	Appointment on time and Everything was done professionally
12/05/2026	HCA	Very Good	Excellent friendly service
13/05/2026	HCA	Very Good	From ringing surgery got to see doctor in 2hrs Dr was excellent put me at easy listened, and explained things was very caring
15/05/2026	Phlebotomist	Good	Good
08/05/2026	HCA	Good	I'm
26/05/2026	HCA	Very Good	I was seen on time and the nurse was very helpful
06/05/2026	Phlebotomist	Very Good	Fast straight in and seen to very friendly
01/05/2026	Phlebotomist	Very Good	I just came in for a blood test, went in on time and man was lovely and friendly, we had a nice chat. Didn?t feel the needle at all!
29/05/2026	Nurse Practitioner	Very Good	Seen on time, felt like my appointment was tailored for me and I was listened to. Very happy as I am a new patient to
14/05/2026	Phlebotomist	Very Good	
21/05/2026	Phlebotomist	Very Good	My appointment was on time and the phlebotomist Bob is very good.
15/05/2026	HCA	Very Good	The nurse was very helpful and informative.
13/05/2026	Nurse Clinic	Very Good	In on time lovely girl
20/05/2026	Phlebotomist	Very Good	I was straight in & my spot was bang on time & the nurse wax very friendly & reassuring
07/05/2026	HCA	Very Good	It was quick and on time
11/05/2026	NURSE CLINIC	Good	
07/05/2026	GP	Very Good	
29/05/2026	Phlebotomist	Very Good	Very friendly and efficient consultation
20/05/2026	Phlebotomist	Very Good	Staff lovely, reception and those taking bloods, Drs friendly and understanding despite being a practice that is always busy
05/05/2026	HCA	Very Good	
13/05/2026	Nurse Clinic	Very Good	Straight in and out and the nurse was very pleasant and polite.
07/05/2026	HCA	Very Good	Communication and timing perfect . Treated with kindness and respect could not improve
18/05/2026	NURSE CLINIC	Very Good	Nurse very efficient and polite

22/05/2026	Phlebotomist	Very Good	Seen on time. Nurse chatty but knew her job. She asked me lots of questions about my health.
13/05/2026	Asthma Clinic	Very Good	Had a good discussion with the doctor. She was very helpful and kind
07/05/2026	Phlebotomist	Very Good	Quick and painless
14/05/2026	Phlebotomist	Very Good	
27/05/2026	NURSE CLINIC	Very Good	On time and efficient . All good
26/05/2026	HCA	Very Good	Prompt, curious, helpful and caring.
29/05/2026	Phlebotomist	Very Good	The nurse was excellent, putting me at ease, and very professional. In and out in no time at all.
26/05/2026	NURSE CLINIC	Very Good	My appointment was on time give or take 5 mins and the nurse i dealt with was very polite and pleasant
28/05/2026	HCA	Very Good	The nurse was lovely put me at ease
11/05/2026	HCA	Good	
01/05/2026	Phlebotomist	Very Good	Lovely nurse and very caring
14/05/2026	NURSE CLINIC	Very Good	
01/05/2026	PRACTICE NURSE	Very Good	Helpful and efficient
27/05/2026	GP	Very Good	Dr is very thorough and I was very thankful and satisfied with my appointment with him
28/05/2026	Baby Immunisation Clinic	Very Good	Very good care
08/05/2026	HCA	Very Good	On time. Quick.
14/05/2026	HCA	Very Good	On time , professional intervention
21/05/2026	NURSE CLINIC	Very Good	Called straight away no waiting job done perfect
21/05/2026	Phlebotomist	Very Good	Appointment on time nurse very informative
11/05/2026	NURSE CLINIC	Very Good	On time and nicely cared for
07/05/2026	PRACTICE NURSE	Very Good	
12/05/2026	Nurse Clinic	Good	Appointment was on time, Nurse was friendly and efficient.
20/05/2026	NURSE CLINIC	Very Good	
15/05/2026	Phlebotomist	Very Good	On time policy and put me at ease
07/05/2026	Phlebotomist	Very Good	Appointment was on time and bloods taken without any discomfort.
01/05/2026	Nurse Practitioner	Very Good	I rang that day to make an appointment to see a GP and I was seen by a GP the same day in the afternoon.
05/05/2026	Session	Very Good	i was well looked after from seeing the receptionist to going to see the doctor very professional and the doctor /nurse explained everything to me
18/05/2026	HCA	Very Good	Fri3ndly and professional
19/05/2026	HCA	Very Good	My appointment was on time and the nurse explained what she was going to do and carried out everything perfectly.
26/05/2026	HCA	Very Good	Fast and very friendly nurse in on time out 5 mins later
20/05/2026	Phlebotomist	Very Good	Easy to sign on
07/05/2026	PRACTICE NURSE	Very Good	Very nice young lady saw me on time and was very helpful and pleasant. Was a very pleasant experience
21/05/2026	NURSE CLINIC	Very Good	Professional treatment, Respectful and friendly.
05/05/2026	GP	Don't Know	upset that I have been in pain for years also have a new pain and I literally just got pills more terrible side effects for me when already feel absolutely terrible he was straight to prescribing me pills after explaining the pain I've been in etc.
27/05/2026	Phlebotomist	Very Good	Just straight in and out on time great
12/05/2026	HCA	Very Good	Helpful & Bloods Were Got Immediately That's Great For Me!
05/05/2026	HCA	Very Good	As usual I wasn't kept waiting and was in fact called by the nurse as soon as I arrived. I was greeted by a very friendly and helpful nurse.
18/05/2026	HCA	Very Good	
26/05/2026	NURSE CLINIC	Very Good	I was happy with the appointment on 26 May 2026 and have not experienced any side affects from this injection. The Vicks Vapour Rub which I normally apply on my upper lip to help my breathing has not been required in the last 18 hrs. Will monitor.
07/05/2026	Nurse Practitioner	Very Good	Nurse Practitioner was very understanding, thorough and explained everything
08/05/2026	PRACTICE NURSE	Very Good	
26/05/2026	HCA	Good	Everything went smoothly. So no complaints
06/05/2026	HCA	Very Good	Quick & early. In & out within 5 minutes.

13/05/2026	GP	Very Good	Doctor was attentive and thorough explained referral and reason for the referral
14/05/2026	HCA	Good	Seen on time. Friendly staff.
15/05/2026	PRACTICE NURSE	Very Good	Very professional and friendly Nurse Practitioner. She dealt with my problem very efficiently.
11/05/2026	Phlebotomist	Very Good	The girls were very good at their job can't fault them
18/05/2026	GP	Very Good	Dr really listened and gave good advice. Felt he was compassionate
28/05/2026	Phlebotomist	Very Good	Phlebotomist put me at ease while taking my blood
28/05/2026	HCA	Very Good	Very quick date, seen promptly
28/05/2026	Phlebotomist	Very Good	
26/05/2026	GP	Very Good	The doctor gave me good advice which I acted upon.
07/05/2026	Phlebotomist	Very Good	Phobia of needles and HCA was amazing, she was so calm and patient and helped feel the best she could. She even said as we left ?if I ever have to have blood taken I only want this HCA
27/05/2026	NURSE CLINIC	Very Good	Didn't have to wait and nurse was lovely thank you
13/05/2026	Nurse Clinic	Very Good	
19/05/2026	NURSE CLINIC	Very Good	Spot on time of my appointment, first time try and blood was taken , no complaints whatsoever! Thanks
27/05/2026	Phlebotomist	Very Good	
28/05/2026	NURSE CLINIC	Very Good	Dr goes above and beyond and is just what a GP should be! I was called back for more photos and we were slightly late due to parking and the queue at reception but the receptionist and nurse were both lovely, understanding and helpful! Thanks!
01/05/2026	Nurse Practitioner	Very Good	Professional doctor. Answered all my questions and listened patiently when i explained the problem
20/05/2026	HCA	Very Good	Very professional
14/05/2026	NURSE PRESCRIBER CLINIC	Very Good	GP was lovely and very friendly
28/05/2026	HCA	Very Good	The nurse was so friendly and kind and took bloods expertly
28/05/2026	Phlebotomist	Very Good	
05/05/2026	HCA	Good	On time. Only a quick check to make sure my leg wound had healed. No treatment required
05/05/2026	HCA	Very Good	nice and friendly nurse
05/05/2026	HCA	Very Good	Nice nurse appointment on time
01/05/2026	NURSE CLINIC	Very Good	I was able to book an appointment quickly and the staff who take my bloods are always very helpful, sensitive and caring. Very professional
29/05/2026	Baby Immunisation Clinic	Very Good	Staff very patient and polite lovely nurse we seen
13/05/2026	Phlebotomist	Very Good	Very efficient and caring felt at ease very pleased with my appointment
26/05/2026	GP	Very Good	Explained everything well so that I understood it.
27/05/2026	NURSE CLINIC	Very Good	
08/05/2026	HCA	Very Good	Looked after very well
06/05/2026	HCA	Very Good	I was treated with respect & my appointment was on time. The Doctor I saw was excellent
18/05/2026	HCA	Very Good	Nurse was very confident,very helpful and very pleasant.
12/05/2026	NURSE CLINIC	Very Good	I was seen within a reasonable time. Member of staff was very pleasant and professional
05/05/2026	HCA	Very Good	HCA very friendly makes you feel calm not worried
29/05/2026	Phlebotomist	Very Good	Speedy friendly service on time !
27/05/2026	NURSE CLINIC	Very Good	Nurse very efficient. In and out in 5 mins
08/05/2026	Phlebotomist	Very Good	Treat with respect and kindness
07/05/2026	HCA	Very Good	A very pleasant nurse
22/05/2026	HCA	Very Good	Quick and easy. Very friendly
22/05/2026	Phlebotomist	Neither Good Nor Poor	I was supposed to have a follow up consultation didn't happen, got prescribed anti d's then didn't get a follow up if they are working or not but left without a repeat prescription so left to do cold turkey.
12/05/2026	HCA	Very Good	Appointment on time no wait
14/05/2026	NURSE PRESCRIBER CLINIC	Very Good	Fantastic nurse !! Kind, polite and very professional. Answered any question that I had, she was very officiant.

14/05/2026	NURSE CLINIC	Very Good	
21/05/2026	NURSE CLINIC	Good	The only problem sometimes is parking. Everything went according to plan, had to wait a while but the nurse was very nice and pleasant.
28/05/2026	Phlebotomist	Very Good	Short wait time
13/05/2026	Phlebotomist	Very Good	Was spot on and good setvice
28/05/2026	Phlebotomist	Very Good	
20/05/2026	Phlebotomist	Good	The appointment was for 8-00 AM the problem is getting in the surgery and getting to the checking in screen due to others queuing for appointments, this could be very off putting and even intimidating for some patients
19/05/2026	GP	Good	
11/05/2026	PRACTICE NURSE	Very Good	Nurse was very nice and sorted my problem out very professional
13/05/2026	Nurse Clinic	Very Good	Staff very good appointment on time
20/05/2026	Asthma Clinic	Very Good	Because it was helpful informative and friendly and I felt at ease answering questions
05/05/2026	GP	Poor	I've had 3 appointments first appointment you rang me to tell me there is no gas, 2nd appointment I cam and sat 1 hour to find out that there?s no gas again, 3rd appointment there was no text as the previous appointments to remind me.
27/05/2026	NURSE CLINIC	Very Good	Was very helpful and felt I was listen to
01/05/2026	Phlebotomist	Very Good	As I have said many times before I have always been treated with respect and courtesy the receptionist are always polite and pleasant nurses are just great as are the doctors I find if you are respectful to people you get it returned
21/05/2026	HCA	Very Good	Nurse was very good
26/05/2026	NURSE CLINIC	Very Good	The nurse who performed my check was really excellent and efficient and showed empathy and interest in my wellbeing.
01/05/2026	PRACTICE NURSE	Very Good	Professional and knowledgeable nurse.
15/05/2026	Phlebotomist	Very Good	Pleasant and punctual !
07/05/2026	Phlebotomist	Very Good	very helpful and on time
29/05/2026	Nurse Practitioner	Very Good	Nurse Practitioner was extremely pleasant and understanding. She dealt with my health problems efficiently and professionally.
20/05/2026	NURSE PRESCRIBER CLINIC	Very Good	Staff always make you feel welcome and nurse makes you feel at ease before taking bloods.
28/05/2026	GP	Very Good	Got in quickly and would recommend dr to anyone proper good old fashioned doctor, and straight down for xray at bishop hospital the same day. Very efficient thank you dr wood
28/05/2026	HCA	Very Good	Just sat down and was called in did not get done what I was there for but dressed my leg would for me
27/05/2026	Asthma Clinic	Very Good	Very imformative and listened to my reply
27/05/2026	Phlebotomist	Very Good	I was seen intime
05/05/2026	HCA	Very Good	I was seen by the nurse quickly, she was friendly and helpful, thank you.
20/05/2026	NURSE CLINIC	Very Good	I didn?t have to wait very long and the nurse was very quick and efficient. She explained everything very clearly and quickly.
28/05/2026	HCA	Very Good	Person centred care
15/05/2026	NURSE CLINIC	Very Good	
08/05/2026	HCA	Very Good	Appointment was on time, the nurse was friendly, efficient and professional.
19/05/2026	GP	Very Good	
01/05/2026	HCA	Very Good	I had a blood test and I never felt the needle at all. This has never happened before. The nurse was amazing.
07/05/2026	HCA	Very Good	On time, efficient and pleasant attitude
29/05/2026	Baby Immunisation Clinic	Very Good	Nurse was lovely and kind. Explained about the two vaccinations very clearly and what to do with after care advice which was very helpful
28/05/2026	Phlebotomist	Very Good	He was polite friendly and the blood test was pain free brilliant ?
20/05/2026	Phlebotomist	Very Good	Again just to say all the time I go for a appointment I get well all look after has from all nurses like Chelsea who's attended me today but all team at surgery many thanks ?
14/05/2026	HCA	Very Good	The nurse was very pleasent and put me at ease
07/05/2026	HCA	Very Good	Did not have to wait to long and the staff is very professional and polite