

Dates	Department	Rating	Response
08/05/2025	Phlebotomist	Very Good	Was polite and lovely person also didn't even feel needle go into my arm excellent result
28/05/2025	Phlebotomist	Very Good	Pro-active health check
20/05/2025	Attached Staff	Very Good	Appointment on time and Aimee was very polite, efficient and really helpful with explaining the problem and advising on exercises to try.
06/05/2025	Attached Staff	Good	
19/05/2025	HCA	Very Good	In my opinion nobody can knock the NHS.
15/05/2025	NURSE CLINIC	Very Good	The nurse was lovely so friendly she put me at ease
13/05/2025	HCA	Very Good	
28/05/2025	Baby Immunisation Clinic	Very Good	Blood test appointment with nurse went really well and nurse is very informative and put us at ease.
06/05/2025	HCA	Very Good	No waiting and friendly staff
08/05/2025	PRACTICE NURSE	Very Good	Examined thoroughly and medication prescribed by the nurse. Appointment was at designated time.
08/05/2025	HCA	Very Good	Dr was very patient and helpful. Nothing seemed to be a trouble
14/05/2025	COPD TELEPHONE CLINIC	Very Good	Good information and knowledge. Listened to my concerns
06/05/2025	HCA	Very Good	Because we booked in and were attended to very quickly thank you
21/05/2025	Baby Immunisation Clinic	Very Good	I can't fault the surgery every time I have called they have managed to get me an appointment.
14/05/2025	NURSE CLINIC	Very Good	Friendly. Easy to make appointment.
01/05/2025	HCA	Very Good	
07/05/2025	Session	Very Good	
21/05/2025	HCA	Very Good	Good service
06/05/2025	Nurse Practitioner	Very Good	Listened to felt understood good advice given
20/05/2025	Attached Staff	Very Good	The physio lady I saw today was amazing, so lovely and so kind gave me so many tips and helped so so much
14/05/2025	HCA	Very Good	I was there on time, I was seen on time by a pleasant and efficient nurse practitioner. No complaints at all.
21/05/2025	GP	Very Good	Dr gave good advice and listened to all the questions that I asked him.
16/05/2025	HCA	Very Good	Friendly, efficient service. HCA was really helpful
08/05/2025	Session	Very Good	Pharmacist very good at explaining medication options. However it took an extra visit to have prescription signed and passed to chemist.
28/05/2025	Baby Immunisation Clinic	Very Good	I was satisfied with the result
12/05/2025	PRACTICE NURSE	Very Good	Appointment was on time. Doctor was patient, polite and very knowledgeable.
14/05/2025	HCA	Very Good	because I am happy with how my appointment went, the nurse was lovely.
01/05/2025	PRACTICE NURSE	Very Good	Appointment was on time and the nurse practitioner who I saw
13/05/2025	HCA	Very Good	I didn't have to wait, the nurse was friendly and I didn't feel a thing.
14/05/2025	HCA	Very Good	Efficiency and the nurse was very helpful and informative sorry I didn't get her name
15/05/2025	PRACTICE NURSE	Very Good	Made more progress than I thought I would
21/05/2025	GP	Very Good	Health care assistant and doctor was amazing with my little boy so helpful and kind very understanding too thank you so much xx
08/05/2025	Phlebotomist	Very Good	I was there to give a blood sample and the gentleman who took it was really pleasant and very efficient?
21/05/2025	GP	Very Good	I didn't have to wait long. The doctor told me what he was going to do and what I could expect afterwards.
13/05/2025	HCA	Very Good	Very pleasant staff
21/05/2025	HCA	Very Good	Appointment on time, excellent nurse
13/05/2025	HCA	Very Good	The nurse was very pleasant, didn't keep me waiting and I barely felt the injection.
28/05/2025	Phlebotomist	Very Good	Always a pleasure to have Phlebotomist take a blood sample. He's always friendly and just gets the job done.
01/05/2025	PRACTICE NURSE	Good	April explains everything to me
21/05/2025	Phlebotomist	Very Good	Quick, efficient, friendly

23/05/2025	NURSE CLINIC	Very Good	Staff are professional and friendly, I was seen on time and I always receive an exceptional level of service from North House Surgery
16/05/2025	GP	Poor	I felt like the Doctor was not listening to me and taking in what I was talking about when I know my own body and they were trying to say it wouldn't be what I was thinking
02/05/2025	HCA	Very Good	Appointment on time and friendly
27/05/2025	HCA	Very Good	Very professional and helpful and considerate staff
07/05/2025	COPD TELEPHONE CLINIC	Good	
29/05/2025	HCA	Very Good	Nurse was so lovely and very friendly. Made feel welcome and at ease. Explained what tests I would have. I cant remember her name but she is a credit to your surgery and the NHS and I hope she receives the positive feedback too. 5* treatment.
13/05/2025	HCA	Very Good	Covid vaccine administered very quick & on time
12/05/2025	PRACTICE NURSE	Very Good	The nurse was so lovely and gave me another course of antibiotics which I really appreciated. :-)
28/05/2025	Phlebotomist	Very Good	Can't fault anything
16/05/2025	NURSE CLINIC	Very Good	Seen promptly, appointment on time, the nurse I saw was lovely
01/05/2025	HCA	Very Good	Timely appointment , staff polite and courteous
06/05/2025	HCA	Very Good	Appointment on time and HCA was absolutely smashing.
01/05/2025	HCA	Good	Appointment was conducted on time and efficiently
08/05/2025	Phlebotomist	Don't Know	Not sure which appointment you mean.
28/05/2025	Phlebotomist	Good	I had a long wait but it was due to a problem with the patient before me so that was understandable
13/05/2025	HCA	Very Good	Appointment on time ,pleasant nurse and painless injection
12/05/2025	NURSE CLINIC	Very Good	The nurse was lovely
06/05/2025	HCA	Very Good	No waiting on time good service
09/05/2025	NURSE CLINIC	Very Good	Appointment on time bloods taken without any problem nurse very pleasant
06/05/2025	HCA	Very Good	Usually good service,friendly staff
27/05/2025	Attached Staff	Very Good	Physio was very nolegable and didn't rush things. 100%.
16/05/2025	PRACTICE NURSE	Very Good	Very easy to get an appointment at short notice. Not too long a wait in surgery. Nurse practices was lovely and welcoming and very helpful.
13/05/2025	HCA	Very Good	Pain free injection. In and out of the surgery in record time .
30/05/2025	Phlebotomist	Very Good	I didn't have long to wait and the nurse was friendly and professional.
23/05/2025	NURSE CLINIC	Very Good	Appointment on time. Really friendly & helpful nurse.
06/05/2025	HCA	Very Good	
12/05/2025	PRACTICE NURSE	Very Good	Timely and quick appointment. Pleasant and professional nurse
16/05/2025	PRACTICE NURSE	Very Good	The nurse listened to me and my health complaint and came up with a plan
29/05/2025	Phlebotomist	Good	No
08/05/2025	Phlebotomist	Very Good	
			My appointment was on time, the nurse was very efficient , I was in and out in just over 5 minutes.
20/05/2025	HCA	Very Good	You couldn't ask for anything better than that ! Thank you.
30/05/2025	Phlebotomist	Very Good	Friendly and efficient
30/05/2025	GP	Very Good	Was seen today very quickly.
13/05/2025	HCA	Very Good	Was seen on time, pleasant nurse giving injection, no problems
			Very careing nurse
15/05/2025	HCA	Very Good	
30/05/2025	GP	Very Good	Straightforward and easy to use no hassle involved

29/05/2025	Phlebotomist	Neither Good Nor Poor	Didn't attend the appointment as got the dates mixed up Wrongly assumed I would get a reminder text
13/05/2025	HCA	Good	Explained what she was doing and also gave me some advice when I asked about a product.
20/05/2025	HCA	Very Good	Quick and efficient
15/05/2025	Phlebotomist	Very Good	Phlebotomist put me at ease while taking blood and ensured I was relaxed with friendly chat while procedure carried out
27/05/2025	GP	Very Good	Everything went smoothly, no waiting about
27/05/2025	GP	Very Good	Pleased with service Thankyou
13/05/2025	Attached Staff	Very Good	
15/05/2025	Phlebotomist	Very Good	Didn't wait long, gent who took my blood was friendly and professional. No problem at all.
29/05/2025	Phlebotomist	Very Good	HCA was extremely pleasant and very professional.
28/05/2025	Baby Immunisation Clinic	Good	The staff were great, didn't give full marks because the appointment was changed last moment due to staffing issues.
14/05/2025	HCA	Very Good	Lady gave me all the answers I required .took bloods and blood pressure
07/05/2025	Phlebotomist	Very Good	Excellent service. Very polite and good conversation.
16/05/2025	Phlebotomist	Good	Good service from all today seen earlier than my appointment so very happy
20/05/2025	HCA	Very Good	
16/05/2025	HCA	Poor	not given chance to have a discussion. asked did I drink, smoke, stand on scales. bloods taken. No advise given on health/stress and not asked about mood. Lady very polite. Left believing chat 4 blood not MOT. there such a short time. Disappointed
16/05/2025	NURSE CLINIC	Very Good	Very satisfied the health worker that saw me too was excellent
16/05/2025	NURSE CLINIC	Very Good	Usual prompt and courteous attention ALL your team
28/05/2025	Phlebotomist	Very Good	Phlebotomist is very professional and competent in his role
21/05/2025	Baby Immunisation Clinic	Very Good	Always found Nurse to be friendly & helpful answering any questions I have regarding my health issues
07/05/2025	COPD TELEPHONE CLINIC	Good	Satisfied with telephone call but face to face i would prefer
23/05/2025	NURSE CLINIC	Good	Appointment for bloods on time
02/05/2025	NURSE CLINIC	Good	Got what I went for.
12/05/2025	GP	Very Good	Dr was very pleasant and informative about my condition and she has put a reminder on my notes to review me in a year's time
29/05/2025	Phlebotomist	Very Good	All the girls are happy polite and always help me where ever they can
16/05/2025	NURSE CLINIC	Very Good	
14/05/2025	COPD TELEPHONE CLINIC	Very Good	Very good and understanding know their job well
29/05/2025	GP	Very Good	Good clear answers to questions asked. Not rushed interview. Left feeling more confident.
08/05/2025	Phlebotomist	Very Good	I didn't have to wait, the nurse was very friendly and made me feel at ease
13/05/2025	HCA	Very Good	On time in and out as I like it at the doctors
07/05/2025	Phlebotomist	Very Good	I felt listened to and received some good advice
21/05/2025	Phlebotomist	Very Good	Friendly, caring and professional he manages to get blood when others struggle
07/05/2025	HCA	Very Good	In and out before appointment
29/05/2025	GP	Good	
06/05/2025	HCA	Very Good	Straight forward and efficient
29/05/2025	Nurse Practitioner	Very Good	Very prompt phone consultation handled in a very professional and pleasant manner
06/05/2025	HCA	Very Good	Everything went smoothly and on time. Staff were pleasant and professional. Overall good experience
21/05/2025	Phlebotomist	Very Good	The lady was very present and lovely I can't remember her name and had a conversation with me and was running late so she slotted me in her Schedule as her patient had not arrived at that time it is all about team work
30/05/2025	Phlebotomist	Very Good	
28/05/2025	Baby Immunisation Clinic	Very Good	Appointment on time and very efficient service
19/05/2025	Session	Neither Good Nor Poor	

19/05/2025	HCA	Very Good	On time.
20/05/2025	HCA	Very Good	Really excellent experience prompt appointment very efficient. Nurse was really helpful and informative a credit to your practice
20/05/2025	HCA	Very Good	
14/05/2025	Phlebotomist	Good	Happy with the service I received
13/05/2025	GP	Very Good	Very good listened to my issues and gave me sum good help and stuff.
22/05/2025	Phlebotomist	Very Good	
06/05/2025	HCA	Very Good	Nurse was very pleasant and efficient
13/05/2025	NURSE CLINIC	Very Good	Nurse was very professional and I was made to feel at ease while at my appointment today.
09/05/2025	HCA	Very Good	I did not have to wait; appointment was right on time. The PN was lovely, explained what she was going to do and was happy to answer my questions.
09/05/2025	NURSE CLINIC	Very Good	a very lovely nurse and very easy to talk to and perfect at taking blo
16/05/2025	HCA	Very Good	Soon as arrived i was straight in nurse who saw me was very nice and friendly
19/05/2025	HCA	Very Good	No problems at all with anything
15/05/2025	PRACTICE NURSE	Very Good	This was my first time at the surgery, and the service was excellent thank you.
13/05/2025	HCA	Very Good	Annual check up was a quick and easy process.
12/05/2025	PRACTICE NURSE	Very Good	Nurse was very helpful appointment was on time very nice person to talk too
27/05/2025	HCA	Don't Know	Sorry not well forgot 2 cancell
16/05/2025	GP	Very Good	Sympathetic. Knowledgeable . Respectful
22/05/2025	PRACTICE NURSE	Very Good	I received the treatment I required at one visit. The nurse was very professional
19/05/2025	HCA	Very Good	The nurse was very professional but also very friendly which puts one at ease thank you
23/05/2025	PRACTICE NURSE	Very Good	Good nurse straight diagnosis
15/05/2025	GP	Poor	A mix up once again ,
22/05/2025	Phlebotomist	Very Good	Very kind and made me feel totally at ease. Lovely friendly attitude but also clearly good at his work at painless. Would recommend anyone to come into surgery?s thanks again
09/05/2025	Phlebotomist	Very Good	Very helpful and friendly always a good service. Thank you
13/05/2025	HCA	Good	Spot on time and efficiently carried out
07/05/2025	Phlebotomist	Very Good	Got seen to straight away because I was early for my appointment and and I had no issues.
30/05/2025	GP	Very Good	The Doctor doing the interview and the examination was great. Thorough and very easy to talk to.
07/05/2025	Phlebotomist	Very Good	Quick appointment. A little delayed to start but once in bloods were taken swiftly and back out in time to go to work
09/05/2025	Phlebotomist	Very Good	Only a short wait Very pleasant staff member
20/05/2025	HCA	Very Good	Appointment on time, helpful staff.
16/05/2025	NURSE CLINIC	Very Good	Lovely friendly nurse. Put at ease straight away as always feel anxious getting bloods done. Hardly felt it. Keep up the great work.
08/05/2025	Session	Good	First time I have undertaken this task, and felt that I was able to give my concerns,
30/05/2025	GP	Very Good	Very friendly doctor very informative.
19/05/2025	GP	Very Good	Dr took his time and explained things . He has gone onto do referrals . He was very supportive and did follow up appointments.
29/05/2025	Phlebotomist	Poor	Appointment 20 minutes late.
12/05/2025	HCA	Very Good	Didn't have a long wait. Nurse conducted the appointment in a professional and efficient manner.
02/05/2025	HCA	Very Good	Because the service is very good. No fuss or hassle.
19/05/2025	HCA	Very Good	I was able to have a Pfizer Comirnaty vaccine at my third attempt.

19/05/2025	NURSE CLINIC	Very Good	Lovely nurse, personable
16/05/2025	NURSE CLINIC	Very Good	
20/05/2025	GP	Very Good	Dr always good to see. Helpful and very supportive.
13/05/2025	HCA	Very Good	Saw The Nurse No Problems Good At Her job Wasn't In Long No Complaints From Me 10 Out Of 10
20/05/2025	HCA	Very Good	Straight forward no frills. In & out.
09/05/2025	NURSE CLINIC	Very Good	Quick appointment in and out in no time Very efficient
21/05/2025	Phlebotomist	Very Good	Very friendly professional staff.
07/05/2025	Phlebotomist	Very Good	Because he was kind
06/05/2025	Nurse Practitioner	Very Good	I found the GP that seen was very understanding & very helpful.
01/05/2025	HCA	Very Good	Was seen promptly and the nurse was very friendly
06/05/2025	NURSE CLINIC	Very Good	The nurse was fantastic she made me feel very comfortable. She was very efficient and calming and made my experience so much easier .
07/05/2025	Nurse Practitioner	Very Good	
16/05/2025	Phlebotomist	Very Good	
16/05/2025	NURSE CLINIC	Good	Going to hospital at Bishop auckland Hospital to get my bloods done.
07/05/2025	HCA	Very Good	Quick and efficient.
13/05/2025	HCA	Very Good	COVID boosters for myself and my husband. No waiting, both went in together, very pleasant nurse, thank you.
15/05/2025	HCA	Very Good	very good staff
06/05/2025	HCA	Very Good	In and out in no time
22/05/2025	Nurse Practitioner	Very Good	Very informative I was given All options and choices. Called on time also.
16/05/2025	Phlebotomist	Very Good	Came for blood test. Even though I have tricky veins Phlebotomist got blood first time. We were both pleased.
20/05/2025	Nurse Practitioner	Very Good	Listened to me. Nurse Practitioner is amazing
30/05/2025	Phlebotomist	Very Good	In and out very efficiently.
12/05/2025	Session	Very Good	I received great service and was helped in a very positive manner
09/05/2025	Phlebotomist	Neither Good Nor Poor	Phlebotomist did not know how to take all bloods for my consultant and had to get for advice from a Doctor it had to go to the Haematologist
29/05/2025	Phlebotomist	Very Good	
13/05/2025	GP	Very Good	Seen on time and Dr explained everything clearly including next steps. Visit the surgery can be a nervous time for some but this type of service is brilliant
01/05/2025	PRACTICE NURSE	Very Good	Doctor joined nurse to explain more about my rash to me and put in place prescription to help
06/05/2025	HCA	Very Good	Seen immediately treated with care and patience never felt rushed and no problems
16/05/2025	HCA	Good	Nice and friendly
30/05/2025	GP	Very Good	I was able to get an appointment for early morning the next day. Dr was thorough and helpful.
29/05/2025	HCA	Very Good	Standard blood health check up it went over smoothly abd the nurse was professional and helpful.
12/05/2025	HCA	Very Good	Friendly greeting, very polite
08/05/2025	Baby Immunisation Clinic	Very Good	The nurse today was very friendly yet professional. She explained everything well and made me feel at ease. Fantastic nurse. Thank you
21/05/2025	HCA	Very Good	Appointment on time ,HCA very nice and friendly explained what she was doing
08/05/2025	Phlebotomist	Good	
30/05/2025	Phlebotomist	Very Good	The nurse who gave the RSV injection was very careful and my arm was fine afterwards.
23/05/2025	PRACTICE NURSE	Very Good	When i arrived they changed my Doctor to A lovely nurse practitioner she was really good
07/05/2025	Session	Very Good	Everything we talked about was 10 out of 10.
27/05/2025	HCA	Very Good	Nice and easy process, friendly.
14/05/2025	COPD TELEPHONE CLINIC	Very Good	I can't remember the pharmacists name but he was knowledgeable helpful and very pleasant

08/05/2025	Nurse Practitioner	Good	App was good time i had to wait to get an app wasnt
13/05/2025	NURSE CLINIC	Very Good	
28/05/2025	Baby Immunisation Clinic	Very Good	I was happy with my treatment. The nurse was friendly and efficient. What more can you ask for.
09/05/2025	PRACTICE NURSE	Good	Took a long time to get appointment but was satisfied when I saw the doctor
15/05/2025	Phlebotomist	Very Good	
02/05/2025	GP	Poor	I really dislike coming to the doctors as it's so impersonal and I can't remember the last doctor in that surgery that actually makes you feel like your problems are important or that they want to try and help you. I left feeling no further forward.
09/05/2025	NURSE CLINIC	Very Good	Prompt service Nurse provided information about my procedure Nurse answered my questions She provided reassurance
09/05/2025	NURSE CLINIC	Very Good	Appointment on time and carried out efficiently and pleasantly.
15/05/2025	Phlebotomist	Very Good	Very friendly staff
13/05/2025	HCA	Very Good	Everything was done to a high standard of efficiency.
15/05/2025	HCA	Very Good	
01/05/2025	GP	Good	
01/05/2025	Nurse Practitioner	Very Good	Spoke to Nurse Practitioner about my meds and what I'm going through in life and felt she really listened to my concerns and worries also it went well and talked my st 4 and radiation copd and emphasima was joined by menopause and breastfeeding screening chat ?
08/05/2025	Phlebotomist	Very Good	Very welcome made me feel comfortable
19/05/2025	HCA	Very Good	The appointment was as scheduled what was our scheduled quick and easy
15/05/2025	Phlebotomist	Very Good	
02/05/2025	HCA	Very Good	No waiting very friendly and professional
09/05/2025	NURSE CLINIC	Very Good	Easy to log in, very helpful staff
15/05/2025	HCA	Very Good	
02/05/2025	NURSE CLINIC	Very Good	I was seen early, very professional and friendly.
30/05/2025	HCA	Very Good	Prompt hassle free appointment with hca.
28/05/2025	GP	Very Good	My telephone appointment was really good very professional and helpful. Can't thank the gp enough for helping me the way he has through my time of need really do appreciate it
06/05/2025	HCA	Very Good	The nurse was really good made you feel comfortable
22/05/2025	PRACTICE NURSE	Very Good	Very thorough and professional, great communication skills and assuring..
29/05/2025	HCA	Very Good	The practice nurse explained everything she was doing and made me feel very comfortable. She struck up conversation and was friendly.
27/05/2025	NURSE CLINIC	Very Good	
09/05/2025	GP	Very Good	Dr was a great listener. She understood my my problem and offered the advice I needed. Nice Lady!
06/05/2025	HCA	Good	HCA was very nice and helpful
29/05/2025	Session	Very Good	the doctor was very helpful and caring
19/05/2025	Session	Good	Because trying to help me with blood pressure, and offer alternative
22/05/2025	NURSE CLINIC	Very Good	Was put at ease
06/05/2025	Attached Staff	Very Good	Very informative session
14/05/2025	Phlebotomist	Very Good	Quick easy and professional
16/05/2025	GP	Very Good	I have had to visit North House Surgery several times over the past few months and both GPs have been brilliant as have the receptionists. The service I have received has been exceptional

14/05/2025	GP	Very Good	Doctor listened to my daughters and my concerns and my feelings and worked out a way forward with my condition, following a recent telephone appointment I had with Neurologist from Newcastle.
15/05/2025	HCA	Very Good	Did not have to wait. Was straight into see the nurse.
02/05/2025	NURSE CLINIC	Good	Seen promptly and answered my questions
08/05/2025	PRACTICE NURSE	Very Good	Well explained diagnosis
07/05/2025	NURSE CLINIC	Very Good	Nurse wh0 did my smear was s0 kind and patient she made me feel relaxed and protected my dignity I cant thank her for her care
30/05/2025	Phlebotomist	Very Good	Prompt and effective service.
15/05/2025	Phlebotomist	Very Good	VERY.GOOD.AT.HIS.JOB VERY SOCIAL.PERSON
07/05/2025	COPD TELEPHONE CLINIC	Good	Very helpfull
13/05/2025	HCA	Very Good	Ease of use & very convenient for a pensioner
15/05/2025	Phlebotomist	Very Good	Excellent staff very helpful,
22/05/2025	Nurse Practitioner	Don't Know	The service I got at the appointment was excellent. BUT I had asked for a doctor and got a nurse.
14/05/2025	Phlebotomist	Very Good	Phlebotomist always makes a good job of taking my bloods. He is quick, efficient and friendly.
23/05/2025	NURSE CLINIC	Very Good	Appointment was on time and nurse was lovely
09/05/2025	HCA	Very Good	Quickly into appointment, friendly chatty nurse
02/05/2025	NURSE CLINIC	Very Good	Really quick, I was in and out in less than five minutes to have blood taken. Zero pain or discomfort and the Nurse was lovely.
06/05/2025	NURSE CLINIC	Very Good	Member of staff was friendly, punctual and very professional
09/05/2025	NURSE CLINIC	Very Good	On time pleasant manner from start to finish
14/05/2025	COPD TELEPHONE CLINIC	Very Good	Helpful and listened
27/05/2025	NURSE CLINIC	Very Good	
12/05/2025	HCA	Very Good	I was strsight in my appointment
30/05/2025	HCA	Very Good	Wasn't sitting long before called in, very good team in there. Always helpful
19/05/2025	PRACTICE NURSE	Very Good	The nurse practitioner who I saw was very professional and approachable. She put me at ease and diagnosed my problem. Thank you very much.
14/05/2025	COPD TELEPHONE CLINIC	Very Good	The gentleman on the phone was very nice explained everything well
07/05/2025	Phlebotomist	Very Good	Treated with respect and support for a vulnerable person is very important 10/10
23/05/2025	PRACTICE NURSE	Very Good	Very informative
20/05/2025	HCA	Very Good	At ease by practitioner throughout the check up.
16/05/2025	PRACTICE NURSE	Very Good	On time Delt with my problem Satisfactory out come. Thankyou
13/05/2025	HCA	Very Good	We treated with respect and very polite staff
14/05/2025	HCA	Very Good	Didn't have to wait long and nurse was very good
13/05/2025	HCA	Very Good	Nurse was very efficient and friendly
27/05/2025	HCA	Very Good	Thorough M.O.T for my type 2 diabetes.
20/05/2025	HCA	Good	Person centred care
06/05/2025	HCA	Very Good	Good communication skills helpfull and efficient
21/05/2025	GP	Very Good	
19/05/2025	HCA	Very Good	Went for Covid jab straight in and out good service
23/05/2025	GP	Very Good	Dr very professional & proactive
14/05/2025	Nurse Practitioner	Very Good	Great being able to have a telephone appointment for Contraceptive pill prescription
23/05/2025	GP	Very Good	I had a very thorough assessment and everything was explained clearly and follow up treatment was immediately put into place.

14/05/2025	GP	Very Good	Doctor was great. Very helpful.
13/05/2025	HCA	Very Good	Thank you for helping me to get sorted out xx
30/05/2025	GP	Very Poor	
01/05/2025	PRACTICE NURSE	Very Good	Helpful thoughtful listened and compassionate. Many things. I have found the staff at the surgery absolutely lovely and helpful. Also timely.
13/05/2025	HCA	Very Good	Nurse was brilliant and and painless
20/05/2025	HCA	Very Good	
21/05/2025	Session	Very Good	
28/05/2025	Phlebotomist	Good	Appointment was on time and efficient
09/05/2025	GP	Very Good	Empathetic and understanding Doctor. Given a clear diagnosis and information about next steps. Appointment was on time and felt like we were given enough time to discuss the issue. Great service!
27/05/2025	HCA	Very Good	The nurse put me at my ease, she didn't rush me and was very kind and informative
14/05/2025	HCA	Very Good	On time, quick and easy.
07/05/2025	Phlebotomist	Very Good	
07/05/2025	Phlebotomist	Very Good	Blood appointment is always quick and efficient as was my COVID injection and nurses from both were very pleasant and made you at ease.
13/05/2025	HCA	Very Good	Waited about 2 mins and then called early for covid jab.excelkent
12/05/2025	NURSE CLINIC	Very Good	