

Dates	Department	Rating	Response
11/03/2025	NURSE CLINIC	Very Good	The nurse didn't hurt me at all it was the best I have ever had if I have to give blood again I want the redhead nurse
06/03/2025	NURSE CLINIC	Very Good	Pleasant professional nurse, felt at ease
05/03/2025	Phlebotomist	Very Good	Staff were attentive and courteous.
19/03/2025	Session	Neither Good Nor Poor	It was a phone call, not a face to face that I was ready to go to surgery as I thought it was intended.
31/03/2025	Phlebotomist	Very Good	Professionalism and calm and helpful manner of the nurse was a credit to the service.
04/03/2025	HCA	Very Good	On time good job
19/03/2025	GP	Very Good	Appointment on time
13/03/2025	Phlebotomist	Very Good	Phlebotomist tried hard to talk to me and put me at ease.
06/03/2025	NURSE CLINIC	Very Good	Everything was clearly explained and necessary checks carried out very efficiently.
04/03/2025	HCA	Very Good	The nurse very helpful
31/03/2025	PRACTICE NURSE	Very Good	Appointment booked on morning, time was suitable, Appointment was on time, April was pleasant and professional and reassuring.
03/03/2025	PRACTICE NURSE	Very Good	Because the lady I saw was very pleasant and thorough.
13/03/2025	Nurse Practitioner	Very Good	ANP was very friendly, supportive, professional and thorough. Also my last few visits with Dr have been outstanding. I have been struggling with my mental health for a while and finally reached out for help which was provided first class
26/03/2025	HCA	Very Good	Because they were on time.The staff lovely and polite
06/03/2025	Phlebotomist	Very Good	
31/03/2025	NURSE CLINIC	Very Good	
27/03/2025	HCA	Very Good	Check in very straightforward, was seen promptly and treated respectfully, professionally and made to feel at ease
05/03/2025	HCA	Very Good	Efficient team from reception through to nurse who took blood quickly and without pain.
13/03/2025	Phlebotomist	Very Good	Received a great service from all.
13/03/2025	HCA	Very Good	Very nice nurse and very efficient made you feel at ease
11/03/2025	NURSE CLINIC	Very Good	Very professional
06/03/2025	Session	Very Good	Check up information from pharmacist informative and friendly
24/03/2025	HCA	Good	Nurse was very efficient although not very chatty (early appointment)
05/03/2025	Nurse Practitioner	Good	The appointment visit today was very good. It was booking it that wasn't. Although I was due a review by the end of Feb 25 when I tried to book it I was offered a telephone consultation at the end of March until I said I felt meds weren't working.
25/03/2025	GP	Very Good	Explained clearly and concisely, put me at ease
06/03/2025	Nurse Practitioner	Very Good	
11/03/2025	HCA	Very Good	
25/03/2025	Session	Very Good	Saw doctor with in 3 minutes - excellent
13/03/2025	Phlebotomist	Very Good	I was seen ahead of my appointment time
06/03/2025	PRACTICE NURSE	Good	I was very happy the way the appointment went And I received the medication I needed. Thanks very much.
19/03/2025	Phlebotomist	Very Good	Appointment was on time and the nurse was very polite and cheerful
05/03/2025	HCA	Very Good	
12/03/2025	Baby Immunisation Clinic	Very Good	I have never had any problems at the surgery the staff are always willing to help and always put you at ease
04/03/2025	HCA	Very Good	Fast efficient professional
04/03/2025	HCA	Very Good	Everyone was very polite and helpful
26/03/2025	NURSE CLINIC	Good	Very friendly and professional telephone consultation
04/03/2025	HCA	Very Good	All good as usual
11/03/2025	GP	Very Good	
25/03/2025	GP	Neither Good Nor Poor	I found it difficult to hear and understand the caller. I did ask her to speak more slowly.
19/03/2025	Nurse Practitioner	Very Good	
13/03/2025	Phlebotomist	Very Good	Short waiting time,and phlebotomist is a really nice bloke puts you at ease and have a laugh with him,v.good at his job..also reception staff are very friendly and helpful.
03/03/2025	GP	Very Good	

10/03/2025	HCA	Very Good	Seen on time. Nurse very friendly. Hardly felt needle when taking bloods. Explained purpose clearly
13/03/2025	PRACTICE NURSE	Good	The health assistant was very good, but the signing off my perception was very poor.
28/03/2025	HCA	Very Good	Nice and friendly staff, puts one at ease
13/03/2025	Phlebotomist	Very Good	Appointment early, didn't have to wait. Good experience all round.
21/03/2025	GP	Very Good	It was on time. The Dr was pleasant, competent and thorough. I would be happy to see her any time.
05/03/2025	Phlebotomist	Very Good	I was treated very well by all staff who were also friendly and knowledgeable
03/03/2025	Phlebotomist	Very Good	Cos was ok
14/03/2025	Phlebotomist	Very Good	It was only for a blood test which was done very efficiently with a friendly approach
25/03/2025	GP	Very Good	Dr was very understanding & helped me straight away so for me that's great as I have had issues all my life with problems!
20/03/2025	HCA	Very Good	Seen quickly. Friendly and explained what tests were to be done and why
06/03/2025	Phlebotomist	Good	No problems experienced.
18/03/2025	HCA	Very Good	HCA was excellent and answered all my questions very professional and pleasant
04/03/2025	HCA	Very Good	
21/03/2025	GP	Very Good	The doctor is nice and helpful
17/03/2025	PRACTICE NURSE	Very Good	
06/03/2025	GP	Very Good	I very appreciate the service that the doctor gave to me today. He is very professional. I'm really happy.
21/03/2025	PRACTICE NURSE	Very Good	Pleasant and efficient.
19/03/2025	HCA	Very Good	Nurse who took bloods was amazing. I am unsure why I was told I could not order repeat medications till bloods were done as the bloods were only to check thyroid and I have no medication for this on my repeats
24/03/2025	HCA	Neither Good Nor Poor	Attended for an annual review. Told nothing to do as I'd had BP done couple weeks ago. No bloods to take.
06/03/2025	Phlebotomist	Very Good	Phlebotomist always gives excellent service and has a caring attitude to his patient
13/03/2025	Session	Very Good	Seen on time the nurse explained everything to do with my blood pressure so I could understand
10/03/2025	HCA	Very Good	Polite and pleasant staff nothing to much trouble
27/03/2025	GP	Very Good	I did not have any issue. Dr did my injection without any issue. He always explains things in detail which I really appreciate.
20/03/2025	Phlebotomist	Very Good	A no problem consultation by a able and pleasant person
19/03/2025	Phlebotomist	Good	I did not have to wait long to be seen.
10/03/2025	GP	Very Good	The Dr I saw spent time with me answered my questions explained everything to me
12/03/2025	NURSE CLINIC	Very Good	Clean tidy and on time
26/03/2025	Baby Immunisation Clinic	Very Good	
04/03/2025	HCA	Very Good	I was only there for a vaccination, no waiting straight in and out in 5 mins.
05/03/2025	HCA	Very Good	Felt at ease, and she explained everything to me.
11/03/2025	NURSE CLINIC	Very Good	staff very professional
03/03/2025	PRACTICE NURSE	Very Good	I found the nurse helpful and professional put my mind at ease
13/03/2025	HCA	Very Good	I have never received bad service from the surgery.
21/03/2025	GP	Very Good	Dr was very clear, precise, and friendly. Explaining what happens next was easy to understand and made me feel very comfortable.
14/03/2025	Nurse Practitioner	Very Good	Quick phone call. Very understanding. Made follow up appt for same day.
19/03/2025	Phlebotomist	Very Good	Quick and efficient.
19/03/2025	Phlebotomist	Very Good	Because it was it very good staff very pleasant and helpful
13/03/2025	Phlebotomist	Good	Staff were very friendly & polite
24/03/2025	PRACTICE NURSE	Very Good	Member of staff was very pleasant & explained everything clearly.
28/03/2025	NURSE CLINIC	Very Good	Excellent and caring
11/03/2025	GP	Good	Initially it has taken me three attempts to get an appointment which is quite stressful. However the staff at the surgery are always very polite and considerate.
10/03/2025	Session	Don't Know	I haven't had a consultation - I have had two missed calls from a private number followed by a text message with a future appointment. Some indication of who is calling ie. Pharmacy team would result in calls being answered and not dismissed.
13/03/2025	PRACTICE NURSE	Very Good	Helpful, friendly staff, a quick appointment good help from doctors, thank you.
21/03/2025	GP	Very Good	

11/03/2025	HCA	Very Good	Been seeing the nursing staff for a number of weeks and I have been treat courteously and patient ly and very professionally by each and everyone of them made me feel at ease and answered every problem I had professionally
13/03/2025	Session	Very Good	On time nice staff
21/03/2025	HCA	Very Good	Very efficient
14/03/2025	PRACTICE NURSE	Very Good	The nurse was excellent , very friendly and efficient. She did everything necessary to find out what is growing on my back and explained how long it would take the dermatologist to get back with a diagnosis.
04/03/2025	HCA	Very Good	
13/03/2025	Baby Immunisation Clinic	Very Good	
11/03/2025	HCA	Very Good	
18/03/2025	GP	Very Good	I only joined practice last year but I've been very impressed with the service you provide. I've not had a problem getting an appointment and all the doctors and staff I've seen have all been very good.
04/03/2025	HCA	Very Good	Excellent service, always helpful
26/03/2025	Baby Immunisation Clinic	Good	
21/03/2025	Nurse Practitioner	Very Good	
06/03/2025	Phlebotomist	Good	Girl very comforting and nice. Lovely to get some one who dose what they need to do and nice at the same time.
21/03/2025	NURSE CLINIC	Good	Questions were clear, person was polite
07/03/2025	PRACTICE NURSE	Very Good	Got the help I required
03/03/2025	HCA	Very Good	My appointment was punctual, Nurse was pleasant and efficient.
25/03/2025	Session	Very Good	I'm willing to try any new medication that might improve my health.
19/03/2025	Phlebotomist	Very Good	Good quick polite service
17/03/2025	PRACTICE NURSE	Poor	Explained antibiotics aren't working and infection still there to be given the same antibiotics agsin
12/03/2025	Phlebotomist	Very Good	I find that the present procedure very simple and effective!
06/03/2025	Phlebotomist	Very Good	Efficient, friendly
13/03/2025	GP	Neither Good Nor Poor	Prefer face to face.not telephone appointments
03/03/2025	GP	Very Good	
13/03/2025	Phlebotomist	Very Good	In and out no bother
26/03/2025	NURSE CLINIC	Very Good	Very polite as I am 83 years old very professional understood all she said 10 out of 10
12/03/2025	Phlebotomist	Very Good	The blood test was done very professionally
03/03/2025	PRACTICE NURSE	Very Good	Lovely lady
13/03/2025	Phlebotomist	Very Good	Great service quickly in and out, only feedback I would give is it getting increasingly harder to park in the carpark and I've had to park else where and walk in the last few times 1 of which made me miss my appointment
18/03/2025	NURSE CLINIC	Very Good	There was no waiting and the nurse who attended me was very caring and compassionate
05/03/2025	Phlebotomist	Very Good	On time appointment
24/03/2025	PRACTICE NURSE	Very Good	They are good at their job
13/03/2025	Phlebotomist	Very Good	Seen quickly and everything was good
04/03/2025	NURSE CLINIC	Very Good	The lady who done my smear made me feel so comfortable chatting away. I'd highly recommend anyone who is having a smear to use this lady. I've put my smear off for 5 years but don't think it put it off again
26/03/2025	Baby Immunisation Clinic	Very Good	
13/03/2025	PRACTICE NURSE	Neither Good Nor Poor	Today was told that I missed an app at surgery, but when I made the app I had asked for a telephone app as I have trouble walking usually things are good with the docs
04/03/2025	HCA	Very Good	Very quick no wait time
28/03/2025	HCA	Very Good	Staff very helpful
07/03/2025	PRACTICE NURSE	Good	
24/03/2025	GP On Call AM Session	Very Good	Always polite and friendly
04/03/2025	HCA	Very Good	Swift, efficient and very friendly nurse
03/03/2025	PRACTICE NURSE	Neither Good Nor Poor	I have been to the doctor's/ hospital 4 times recently and feel like I am no further forward as I'm still in pain and feel the same but because no infection shown up there's nothing they can do. I'm in pain all over my body and just feel helpless.

14/03/2025	HCA	Very Good	
05/03/2025	Phlebotomist	Very Good	Phlebotomist is the only one that gets my bloods first time
17/03/2025	HCA	Good	My visit was for bloods to be taken, I think the nurse could have been a bit more pleasant.
31/03/2025	Phlebotomist	Very Good	Friendly and efficient service
20/03/2025	HCA	Very Good	Went into appointment on time (early in fact). Nurse was friendly and professional.
19/03/2025	Phlebotomist	Good	great service.
05/03/2025	Phlebotomist	Very Good	Only waited a few minutes to see phlebotomist who was pleasant and efficient
13/03/2025	NURSE CLINIC	Very Good	
13/03/2025	Phlebotomist	Good	Waited over appt time but overall the phlebotomy was kind, helpful and good communicator.
04/03/2025	Attached Staff	Very Good	Physio was patient and took time to listen to me.
26/03/2025	Session	Very Good	It was a telephone appointment the Dr phoned on time and answered all my questions
13/03/2025	Phlebotomist	Very Good	The nurse I had was lovely, pleasant, happy and just a nice guy.
05/03/2025	Phlebotomist	Very Good	Quick and very easy
18/03/2025	GP	Very Good	Nurse practitioner came out promptly and listened to my concerns re my chronic cough
11/03/2025	NURSE CLINIC	Very Good	Lovely friendly nurse, good receptionist and seen on time. All excellent!
21/03/2025	HCA	Very Good	Good Customer Experience
04/03/2025	HCA	Very Good	Quick, easy process
04/03/2025	HCA	Very Good	Seen on time. Helpful staff. Thank you.
04/03/2025	HCA	Very Good	I arrived 25 mins early for my appointment. Despite arriving early I only waited approx one minute before being called by the nurse to receive my jab which was given straight away. Absolutely brilliant service by the staff, many thanks.
04/03/2025	HCA	Very Good	Appointment was on time.
18/03/2025	GP	Very Good	The last six months coming to see the doctor has helped me every time always helpful
12/03/2025	Phlebotomist	Very Good	On time and arranged to include a later appointment for Diabetic Check
28/03/2025	PRACTICE NURSE	Very Good	Straight in. Diagnosed
05/03/2025	Phlebotomist	Very Good	Very little waiting and everyone was pleasant and professional no complaints
14/03/2025	Phlebotomist	Very Good	To get bloods taken by phlebotomist is no problem
05/03/2025	Phlebotomist	Very Good	Phlebotomist is best and getting blood out of me!! Thanks
17/03/2025	GP	Neither Good Nor Poor	
27/03/2025	NURSE CLINIC	Very Good	Friendly and polite staff. Nurse made me feel at ease and very welcoming
21/03/2025	GP	Very Good	We are very lucky to have caring Dr's and surgery nurses/staff who care about our health.
14/03/2025	Phlebotomist	Very Good	Phlebotomist very good
17/03/2025	PRACTICE NURSE	Very Good	Nice nurse practitioner, did have to leave and go back to get the prescription due to needing doctor sign off, but happy I was able to get an appointment
13/03/2025	Phlebotomist	Very Good	Good service and appointment on time
05/03/2025	Phlebotomist	Very Good	Service was very good
10/03/2025	PRACTICE NURSE	Neither Good Nor Poor	Took 45 mins after appointment for prescription to be sent to the chemist which isn't very good when poorly and wanting to be back home in the warmth
07/03/2025	Phlebotomist	Very Good	Awww Phlebotomist just so lovely, down to earth and makes me feel at ease. He needs a bonus on his pay
31/03/2025	HCA	Very Good	Very pleasant and nice
06/03/2025	Phlebotomist	Very Good	Great nurse who took my bloods he was very welcoming thank you
14/03/2025	GP	Very Good	
25/03/2025	NURSE CLINIC	Good	Nurse was excellent. Reception time to work through patient enquiries took an exceptional length of time. Reception staff helpful once able to speak with them. The touch
26/03/2025	Baby Immunisation Clinic	Very Good	
21/03/2025	Nurse Practitioner	Very Good	Because I was seen promptly and all my questions were answered very good service from all staff.. thanks
07/03/2025	Phlebotomist	Very Good	Because he was on time and very polite
07/03/2025	Phlebotomist	Very Good	Very friendly helpful and polite, straight forward appointment with a bit of a craic
13/03/2025	PRACTICE NURSE	Very Good	
11/03/2025	GP	Very Good	Didn't have to wait long and the doctor was brilliant

18/03/2025	Nurse Practitioner	Very Good	The Health practitioner I spoke to is professional, attentive and always reassures me.
05/03/2025	Phlebotomist	Very Good	
19/03/2025	Nurse Practitioner	Good	Consultation good but had to wait a long time due to needing pre bookable appointment.
27/03/2025	HCA	Very Good	Very good as usual, no waiting
28/03/2025	HCA	Very Good	HCA was kind and pleasant and professional,,,
28/03/2025	NURSE CLINIC	Very Good	
20/03/2025	Nurse Practitioner	Very Good	Nurse Practitioner is a lovely lady. She takes her time with her consultations and provides a professional and understanding service.
26/03/2025	Session	Very Good	The doctor's advice was clear and reassuring. He was very encouraging. Thank you.
11/03/2025	HCA	Very Good	No problem
26/03/2025	NURSE CLINIC	Very Good	Staff are amazing work long hours under pressure due to governments. Can't thank you enough for all you do each and everyone
07/03/2025	GP	Very Good	My appointment with Dr has been excellent. He was very thorough and did lots of tests to diagnose my problem & has called twice to check how I am.
04/03/2025	Session	Very Good	
06/03/2025	NURSE CLINIC	Very Good	
06/03/2025	Baby Immunisation Clinic	Neither Good Nor Poor	
06/03/2025	Phlebotomist	Very Good	
14/03/2025	PRACTICE NURSE	Very Good	The service you provide is second to none for sure, Nurse who I had the consultation with today was excellent in the way she delivered and dealt with the ongoing situation. Thanks very much and top notch service.
06/03/2025	Phlebotomist	Very Good	Really friendly nurse
18/03/2025	Nurse Practitioner	Very Good	Informative and helpful appointment with Nurse Practitioner
13/03/2025	Phlebotomist	Very Good	Appointment on time dealt with professionally
14/03/2025	PRACTICE NURSE	Very Good	Got appointment straight away, lovely nurse practitioner and was prescribed what I needed
11/03/2025	HCA	Good	As got cancer
20/03/2025	Phlebotomist	Very Good	Thanks for the appointment, I love Britain, British people, culture, food, housing etc., nice place and nice people, so glad to be here, thanks God and thank you all, haliluya!
14/03/2025	HCA	Good	
06/03/2025	Phlebotomist	Very Good	HCA really nice makes you feel comfortable 10 out of 10
12/03/2025	Phlebotomist	Very Good	Quick,friendly excellent.Thank you.
18/03/2025	NURSE CLINIC	Very Good	Very professional, friendly and considerate nurse.
21/03/2025	PRACTICE NURSE	Very Good	Very professional staff
07/03/2025	Phlebotomist	Very Good	Professional and friendly nurse . Made to feel at ease as I have big phobia of needles
04/03/2025	HCA	Very Good	Everything from booking to appointment was excellent
24/03/2025	PRACTICE NURSE	Very Good	Because Nurse was very professional & knowledgeable & took care to explain the issue.
26/03/2025	HCA	Very Good	Called in early. Nurse was polite and helpful.
11/03/2025	GP	Very Good	Easy to talk too , caring dr
10/03/2025	PRACTICE NURSE	Very Good	
26/03/2025	NURSE CLINIC	Very Good	
26/03/2025	Baby Immunisation Clinic	Very Good	
19/03/2025	HCA	Very Good	It was just a blood test.what could go wrong
03/03/2025	Phlebotomist	Very Good	Easy to arrange, quick appointment that covered my general health. Lovely efficient staff.
19/03/2025	HCA	Very Good	My appointment was on time
24/03/2025	PRACTICE NURSE	Very Good	Dealt with my problem efficiently
24/03/2025	GP	Very Good	The staff were extremely friendly, helpful and professional.
14/03/2025	Phlebotomist	Very Good	Waiting time was not to long. I felt listened too and the appointment was dealt with professionally.
04/03/2025	HCA	Good	Straight in no hassle.

10/03/2025	PRACTICE NURSE	Very Good	Thort the doctor was brilliant countnt of done anymore for me exalant service
10/03/2025	PRACTICE NURSE	Very Good	She listened to me explaining my symptoms and seemed very understanding and sympathetic. I felt she was very thorough when checking my breathing and back.
06/03/2025	Phlebotomist	Very Good	The health care assistant was very polite, professional, friendly and informative. She's a real asset to your surgery. If you could let her know that her service is valued it would be appreciated ?
12/03/2025	Phlebotomist	Very Good	Phlebotomist took my blood with no issues as usual. He is very professional and has an easy friendly manner
25/03/2025	HCA	Neither Good Nor Poor	
19/03/2025	Phlebotomist	Very Good	Staff member was very sociable & professional Efficient service 10/10
13/03/2025	Phlebotomist	Very Good	
24/03/2025	PRACTICE NURSE	Very Good	Lovely lady listened and helped
18/03/2025	HCA	Very Good	Seen to right away thanks.
27/03/2025	HCA	Very Good	Appointment on time, nurse was very polite, professional and I didn't feel a thing when she took blood.
21/03/2025	GP	Very Good	Prompt and thorough
13/03/2025	Phlebotomist	Very Good	Because the service and treatment was very good!
04/03/2025	HCA	Very Good	Verry nice nurse
04/03/2025	HCA	Very Good	Well looked after
27/03/2025	HCA	Very Good	The nurse I saw was very understanding and put myself at ease.
19/03/2025	Phlebotomist	Very Good	
06/03/2025	Phlebotomist	Very Good	I was very nervous before my appointment but was put to rest at my appointment
06/03/2025	NURSE CLINIC	Good	Quick and easy sign in, nurse was friendly and felt at ease during appointment
19/03/2025	Session	Very Good	Really pleased with the outcome of this appointment
17/03/2025	NURSE CLINIC	Very Good	
03/03/2025	Phlebotomist	Good	The surgery seemed fine. Was my first visit, I would however like to make a suggestion about a visual and audible calling system so there is no confusion who is called. I was called but from within reception by the nurse. I didn't hear her at all
19/03/2025	HCA	Very Good	Appointment on time. Efficient service.
07/03/2025	PRACTICE NURSE	Good	Last appointment over ran
20/03/2025	PRACTICE NURSE	Very Good	Because I have know complain about the doctors or the staff they always help me and my husband 100%
13/03/2025	HCA	Very Good	
17/03/2025	PRACTICE NURSE	Very Good	The person I saw was very thorough and professional
26/03/2025	NURSE CLINIC	Very Good	The nurse I talked to was very polite and helpful
27/03/2025	GP	Very Good	Couldn't fault it. Phoned up this morning, got an appointment on my day off. Doctor was great. As were the desk staff.
20/03/2025	Phlebotomist	Very Good	On time and very professional service as always
13/03/2025	HCA	Very Good	Very personable, professional & efficient staff. I feel very well-looked after. Thank you.
03/03/2025	NURSE CLINIC	Very Good	Easily booked appointment on line via link and appointment was prompt, friendly and professional.
11/03/2025	Session	Very Good	Surgery addressed the need to monitor my condition and make the necessary adjustments to my medication.
10/03/2025	PRACTICE NURSE	Very Good	Got appointment quickly by standing outside at 8am and waiting. Appointment on time. Lovely Doctor.
17/03/2025	HCA	Very Good	Very quick being seen
03/03/2025	NURSE CLINIC	Very Good	